

Transcript: Pearl

Rojas-6035391323095040-6202551450255360

Full Transcript

Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl, who knows what you're speaking with. I'm sorry? Oh, me? Yes. Uh, this is, uh, Richard Nester. N-E-S-T-E-R. And how can I assist you? Um, I got a message yesterday about, um, that I checked both enroll and decline to enroll in the insur-insurance for BG Staffing, and I screwed up. That's completely my fault. I j- it should've just been decline. I actually just, just started, uh, my own private policy on February the 1st, so I don't know where my head was at when I filled out that part. I think I was just going back through it 'cause I've worked for them before and I, I was basically just trying to get done with it as fast as I could. And that, that's completely my fault, but I did want it declined, at least for now. Okay. And you're done with BG? Yes, ma'am. What are the last four digits of your Social? One, two, two, three. And if you can verify your address and date of birth. Um... When you have... Well, my birthday is December 11, 1977. Um, I've had three address, three or four addresses in the past couple years. Um, it's either 144 Rolling Greens or 4026 Battleground Avenue, I would think. Okay, Battleground. And what's the city and state? Greensboro, North Carolina. Okay. And I have your phone number as 336-337-9772? That is correct. And I have your email address as john.nester@374@gmail.com? That is correct. All righty. Well, I have, I have here that you declined on the 17th of this month. Okay, thank you very much. No problem. Thank you so much for calling. You have a great day. You do the same. Thank you.

Conversation Format

Speaker speaker_0: Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl, who knows what you're speaking with.

Speaker speaker_1: I'm sorry? Oh, me?

Speaker speaker_0: Yes.

Speaker speaker_1: Uh, this is, uh, Richard Nester. N-E-S-T-E-R.

Speaker speaker_0: And how can I assist you?

Speaker speaker_1: Um, I got a message yesterday about, um, that I checked both enroll and decline to enroll in the insur-insurance for BG Staffing, and I screwed up. That's completely my fault. I j- it should've just been decline. I actually just, just started, uh, my own private policy on February the 1st, so I don't know where my head was at when I filled out that part. I think I was just going back through it 'cause I've worked for them before and I, I was basically

just trying to get done with it as fast as I could. And that, that's completely my fault, but I did want it declined, at least for now.

Speaker speaker_0: Okay. And you're done with BG?

Speaker speaker_1: Yes, ma'am.

Speaker speaker_0: What are the last four digits of your Social?

Speaker speaker_1: One, two, two, three.

Speaker speaker_0: And if you can verify your address and date of birth.

Speaker speaker_1: Um... When you have... Well, my birthday is December 11, 1977. Um, I've had three address, three or four addresses in the past couple years. Um, it's either 144 Rolling Greens or 4026 Battleground Avenue, I would think.

Speaker speaker_0: Okay, Battleground. And what's the city and state?

Speaker speaker_1: Greensboro, North Carolina.

Speaker speaker_0: Okay. And I have your phone number as 336-337-9772?

Speaker speaker_1: That is correct.

Speaker speaker_0: And I have your email address as john.nester@374@gmail.com?

Speaker speaker_1: That is correct.

Speaker speaker_0: All righty. Well, I have, I have here that you declined on the 17th of this month.

Speaker speaker_1: Okay, thank you very much.

Speaker speaker_0: No problem. Thank you so much for calling. You have a great day.

Speaker speaker_1: You do the same. Thank you.