

Transcript: Pearl

Rojas-6027427161882624-6093568970375168

Full Transcript

Hi, good afternoon. Thank you for calling Benefits in the . My name is- Hey. Paula. Who's this speaking with? This is Aisha Smith. Hello? Can you hear me? This is Aisha Smith. Yes, I can hear you now. How can I assist you? I'm calling to opt out of the, uh, benefits. All righty. What's the name of this company that you work for? Surge. And the last four digits of your Social? 1838. And how long have you been working with Surge? Uh, my first day was on the 10th. Okay. And you said your last name is Smith? Correct. Okay. So they haven't sent us over your information yet, so we can do one of two things. We can wait for them to send over your information. You do have 30 days from the date of your first paycheck to decline, or we can create your account today. I will need your full social name, address, date of birth, phone number. And we can set it up today. It's just however you prefer. Okay. I can wait. All righty. Thank you so much for calling in. Have a great day.

Conversation Format

Speaker speaker_0: Hi, good afternoon. Thank you for calling Benefits in the . My name is-

Speaker speaker_1: Hey.

Speaker speaker_0: Paula. Who's this speaking with?

Speaker speaker_1: This is Aisha Smith.

Speaker speaker_0: Hello?

Speaker speaker_1: Can you hear me? This is Aisha Smith.

Speaker speaker_0: Yes, I can hear you now. How can I assist you?

Speaker speaker_1: I'm calling to opt out of the, uh, benefits.

Speaker speaker_0: All righty. What's the name of this company that you work for?

Speaker speaker_1: Surge.

Speaker speaker_0: And the last four digits of your Social?

Speaker speaker_1: 1838.

Speaker speaker_0: And how long have you been working with Surge?

Speaker speaker_1: Uh, my first day was on the 10th.

Speaker speaker_0: Okay. And you said your last name is Smith?

Speaker speaker_1: Correct.

Speaker speaker_0: Okay. So they haven't sent us over your information yet, so we can do one of two things. We can wait for them to send over your information. You do have 30 days from the date of your first paycheck to decline, or we can create your account today. I will need your full social name, address, date of birth, phone number. And we can set it up today. It's just however you prefer.

Speaker speaker_1: Okay. I can wait.

Speaker speaker_0: All righty. Thank you so much for calling in. Have a great day.