

## **Transcript: Pearl**

**Rojas-6016409657196544-6559499681841152**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Hello, good afternoon. Thank you for calling Benefit Tender Card. My name is Pearl Ludova . Who am I speaking with? Hi, my name is Ruben Mendoza. And how can I assist you, Mr. Mendoza? Oh, actually, um, can I call you back real quick? Apologize. No problem. You have a great day. Thank you.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Hello, good afternoon. Thank you for calling Benefit Tender Card. My name is Pearl Ludova . Who am I speaking with?

Speaker speaker\_2: Hi, my name is Ruben Mendoza.

Speaker speaker\_1: And how can I assist you, Mr. Mendoza?

Speaker speaker\_2: Oh, actually, um, can I call you back real quick? Apologize.

Speaker speaker\_1: No problem. You have a great day.

Speaker speaker\_2: Thank you.