

Transcript: Pearl

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Full Transcript

Hi. Good morning. Thank you for calling Benefits in a Card. My name is Pearl. Who do I have the pleasure of speaking with? Hi, Pearl. Uh, this is Adrian Araboca and, um- Yeah, I'm listening. ... I just, I just signed up for the insurance last week because I just joined the, the company. Uh, I wanted to know if I can get information on what to get for my census? For today. I'm sorry, to, on what to get for your census? Uh, information to get for my insurance because, uh, I'm going to my dentist today to get my teeth sealed. Okay. And have you seen the first deduction on your payroll check already? Sorry, what was that? Have you seen the deductions on your payroll? Um, I think so. I haven't seen the pay stub still, but I- I'm not sure. Yeah. What's the la- what's the name of the staffing agency you work for? Uh, Sun- Sunrich. That's the name of where you applied? Yep. Sunrich, uh, Production. Sunridge. Okay, give me one moment. In Washington. Yeah. Okay. I don't have a staffing agency called Sunridge. Uh, Sunrich Product? Nope. I don't have a staffing agency by that name. Uh... Do you have... Can you search it by my name or something? No. We need the name of your staffing agency and the last four of your social. Sorry, what was that? I would need the name of your staffing agency and the last four of your social. Oh, okay. Oh... But I can give you my last social, if that's gonna work too. I still need the name of the staffing agency. Uh, it could be under Sun Optima. Sun Optima? Yes. No, I don't have a- Opca. Sun Opca. Sorry. I'm sorry, what was that? Sun Opca. O-P-C-A. I don't have a staffing agency with that name. Oh... Okay. Uh, let me just talk to my, uh, HR and see what's going on. All righty. Thank you so much for calling. You have a great day. You too.

Conversation Format

Speaker speaker_0: Hi. Good morning. Thank you for calling Benefits in a Card. My name is Pearl. Who do I have the pleasure of speaking with?

Speaker speaker_1: Hi, Pearl. Uh, this is Adrian Araboca and, um-

Speaker speaker_0: Yeah, I'm listening.

Speaker speaker_1: ... I just, I just signed up for the insurance last week because I just joined the, the company. Uh, I wanted to know if I can get information on what to get for my census? For today.

Speaker speaker_0: I'm sorry, to, on what to get for your census?

Speaker speaker_1: Uh, information to get for my insurance because, uh, I'm going to my dentist today to get my teeth sealed.

Speaker speaker_0: Okay. And have you seen the first deduction on your payroll check already?

Speaker speaker_1: Sorry, what was that?

Speaker speaker_0: Have you seen the deductions on your payroll?

Speaker speaker_1: Um, I think so. I haven't seen the pay stub still, but I- I'm not sure.

Speaker speaker_0: Yeah. What's the la- what's the name of the staffing agency you work for?

Speaker speaker_1: Uh, Sun- Sunrich.

Speaker speaker_0: That's the name of where you applied?

Speaker speaker_1: Yep. Sunrich, uh, Production.

Speaker speaker_0: Sunridge. Okay, give me one moment.

Speaker speaker_1: In Washington. Yeah.

Speaker speaker_0: Okay. I don't have a staffing agency called Sunridge.

Speaker speaker_1: Uh, Sunrich Product?

Speaker speaker_0: Nope. I don't have a staffing agency by that name.

Speaker speaker_1: Uh... Do you have... Can you search it by my name or something?

Speaker speaker_0: No. We need the name of your staffing agency and the last four of your social.

Speaker speaker_1: Sorry, what was that?

Speaker speaker_0: I would need the name of your staffing agency and the last four of your social.

Speaker speaker_1: Oh, okay. Oh... But I can give you my last social, if that's gonna work too.

Speaker speaker_0: I still need the name of the staffing agency.

Speaker speaker_1: Uh, it could be under Sun Optima.

Speaker speaker_0: Sun Optima?

Speaker speaker_1: Yes.

Speaker speaker_0: No, I don't have a-

Speaker speaker_1: Opca. Sun Opca. Sorry.

Speaker speaker_0: I'm sorry, what was that?

Speaker speaker_1: Sun Opca. O-P-C-A.

Speaker speaker_0: I don't have a staffing agency with that name.

Speaker speaker_1: Oh... Okay. Uh, let me just talk to my, uh, HR and see what's going on.

Speaker speaker_0: All righty. Thank you so much for calling. You have a great day.

Speaker speaker_1: You too.