

Transcript: Pearl

Rojas-6010755350315008-5551933775200256

Full Transcript

Hi. Good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Who are you speaking with? Chinese Mitchell. And how can I assist you? Yes. I'm calling because I just got a text from you guys saying, um, to enroll. I was just, um, trying to see what was that about, if that's- If you- ... enroll before, I mean, after my first paycheck. Hello? Do you work with a staffing agency? Excuse me? Do you work with a staffing agency? Yes. For which one? HPC. Okay. So HPC offers healthcare benefits to their employees; medical, dental, vision, short-term disability, stuff like that. The price depends on how many plans you choose and who you choose to cover. And it's something that they do that from your check every week. Uh, okay. All right. So I'll give you a call back 'cause I'm not sure about that. Okay. You have to do it within the first 30 days of receiving your first paycheck. Okay? Okay. All right. Thank you so much for calling. Have a great day. Yeah.

Conversation Format

Speaker speaker_0: Hi. Good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Who are you speaking with?

Speaker speaker_1: Chinese Mitchell.

Speaker speaker_0: And how can I assist you?

Speaker speaker_1: Yes. I'm calling because I just got a text from you guys saying, um, to enroll. I was just, um, trying to see what was that about, if that's-

Speaker speaker_0: If you-

Speaker speaker_1: ... enroll before, I mean, after my first paycheck.

Speaker speaker_0: Hello? Do you work with a staffing agency?

Speaker speaker_1: Excuse me?

Speaker speaker_0: Do you work with a staffing agency?

Speaker speaker_1: Yes.

Speaker speaker_0: For which one?

Speaker speaker_1: HPC.

Speaker speaker_0: Okay. So HPC offers healthcare benefits to their employees; medical, dental, vision, short-term disability, stuff like that. The price depends on how many plans you choose and who you choose to cover. And it's something that they do that from your check every week.

Speaker speaker_1: Uh, okay. All right. So I'll give you a call back 'cause I'm not sure about that.

Speaker speaker_0: Okay. You have to do it within the first 30 days of receiving your first paycheck. Okay?

Speaker speaker_1: Okay.

Speaker speaker_0: All right. Thank you so much for calling. Have a great day.

Speaker speaker_1: Yeah.