

Transcript: Pearl

Rojas-5987206667124736-5033578032742400

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hi, with Mr. Davis, please. This is he. Hi, my name is Pearl. I'm calling from Benefits and a Card on behalf of your staff agency, Hospitality Staffing Solutions. Yes, ma'am? Before I continue, I'd just like to advise the call is being recorded for quality and security purposes. We are processing healthcare enrollment forms and you chose some plans, but then you also chose no coverage issues, not to participate. So we're just calling to see whether you needed coverage or not. Oh, no, ma'am. I do not. All righty. I'll go ahead and I'll change your account. Thank you so much for attending my call. Yes, ma'am. Have a good night. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hi, with Mr. Davis, please.

Speaker speaker_2: This is he.

Speaker speaker_1: Hi, my name is Pearl. I'm calling from Benefits and a Card on behalf of your staff agency, Hospitality Staffing Solutions.

Speaker speaker_2: Yes, ma'am?

Speaker speaker_1: Before I continue, I'd just like to advise the call is being recorded for quality and security purposes. We are processing healthcare enrollment forms and you chose some plans, but then you also chose no coverage issues, not to participate. So we're just calling to see whether you needed coverage or not.

Speaker speaker_2: Oh, no, ma'am. I do not.

Speaker speaker_1: All righty. I'll go ahead and I'll change your account. Thank you so much for attending my call.

Speaker speaker_2: Yes, ma'am.

Speaker speaker_1: Have a good night. Bye-bye.