Transcript: Pearl

Rojas-5980138360324096-6454306373681152

Full Transcript

Hi, good afternoon. You're calling Benefits in a Card, my name is Pearl. Who lives and what's she speaking with? Pearl, I was trying to find American Heritage? American Heritage? Are you guys affiliate... Yeah, are you affiliate with them? Um, is it a soft 0000:00:16,459 stage 0000:00:17,545 agency? I don't, I don't recall the name. Okay, I'm thinking they are probably some type of, um, insurance. No, I'm sorry, that name doesn't sound familiar at all. Okay, thank you. American Heritage. No problem, you have a great day. Okay.

Conversation Format

Speaker speaker_0: Hi, good afternoon. You're calling Benefits in a Card, my name is Pearl. Who lives and what's she speaking with?

Speaker speaker_1: Pearl, I was trying to find American Heritage?

Speaker speaker_0: American Heritage?

Speaker speaker_1: Are you guys affiliate... Yeah, are you affiliate with them?

Speaker speaker_0: Um, is it a soft 0000:00:16,459 stage 0000:00:17,545 agency? I don't, I don't recall the name.

Speaker speaker_1: Okay, I'm thinking they are probably some type of, um, insurance.

Speaker speaker_0: No, I'm sorry, that name doesn't sound familiar at all.

Speaker speaker_1: Okay, thank you.

Speaker speaker 0: American Heritage. No problem, you have a great day.

Speaker speaker_1: Okay.