

## **Transcript: Pearl**

**Rojas-5970102524624896-6357344426442752**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance. Please leave your message for 561-36-57-852. Hi, good afternoon. This call is for Miss Victor. My name is Pearl calling from Benefits in a Card, calling on behalf of your staffing agency, Hospitality Staffing Solutions. We are processing healthcare enrollment forms, and on your form, you chose a couple plans that can't be chosen together. So we're just calling to confirm whether... which plan you're wanting to enroll in. At the moment, you'll be enrolled in the lower-priced two of the four. You do have 30 days from the date of your first paycheck to enroll and make any changes you need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856 and any agent you speak to will be able to help you with this enrollment process. Thank you and have a great day.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance.

Speaker speaker\_1: Please leave your message for 561-36-57-852.

Speaker speaker\_2: Hi, good afternoon. This call is for Miss Victor. My name is Pearl calling from Benefits in a Card, calling on behalf of your staffing agency, Hospitality Staffing Solutions. We are processing healthcare enrollment forms, and on your form, you chose a couple plans that can't be chosen together. So we're just calling to confirm whether... which plan you're wanting to enroll in. At the moment, you'll be enrolled in the lower-priced two of the four. You do have 30 days from the date of your first paycheck to enroll and make any changes you need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856 and any agent you speak to will be able to help you with this enrollment process. Thank you and have a great day.