Transcript: Pearl Rojas-5959410930597888-5708401767530496

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hello. Hi, with Mr. Ybarra please? Yes, who is it? Hi, my name is Pearl. I'm calling from Benefits in a Card on behalf of your staffing agency, Superior Skill Trades. Oh, okay. Hi, we have an enrollment here for a medical plan, the VIP Pro for employee plus child or children, but we did not receive any dependent information. So we're just calling to see- Oh, yeah. ... if I cover sh-... Uh-huh? Yes, it's 'cause of... I have to get my son's Social, I don't know it by memory, so I was waiting for him to send it to me. Okay. Um, if you'd like, you can give me his name and date of birth and then when you get the Social, can you give us a call and provide that? Um... Oh, okay. It's, uh, Elyjah. That way we can put it in the system. Elyjah. E-L-Y-J-A-H. E-L-Y... W-... E-L-Y... J-A-H. J-A-H. Okay. And Calistro. C-A-L-I-S-T-R-O. Mm-hmm. Ybarra. Okay. And he was born 6/9/2012. 6/9/2012. All right. Well, then I got his information in the system and then whenever you get that Social, just give us a call back and, um, let whoever speaks with you that... know that you're just giving a Social for that dependent. Okay. All right. Thank you so much for attending my call. You have a great day. You too. Bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hello.

Speaker speaker_2: Hi, with Mr. Ybarra please?

Speaker speaker_1: Yes, who is it?

Speaker speaker_2: Hi, my name is Pearl. I'm calling from Benefits in a Card on behalf of your staffing agency, Superior Skill Trades.

Speaker speaker_1: Oh, okay.

Speaker speaker_2: Hi, we have an enrollment here for a medical plan, the VIP Pro for employee plus child or children, but we did not receive any dependent information. So we're just calling to see-

Speaker speaker_1: Oh, yeah.

Speaker speaker_2: ... if I cover sh-... Uh-huh?

Speaker speaker_1: Yes, it's 'cause of... I have to get my son's Social, I don't know it by memory, so I was waiting for him to send it to me.

Speaker speaker_2: Okay. Um, if you'd like, you can give me his name and date of birth and then when you get the Social, can you give us a call and provide that? Um...

Speaker speaker_1: Oh, okay. It's, uh, Elyjah.

Speaker speaker_2: That way we can put it in the system. Elyjah.

Speaker speaker_1: E-L-Y-J-A-H.

Speaker speaker_2: E-L-Y... W-... E-L-Y...

Speaker speaker_1: J-A-H.

Speaker speaker_2: J-A-H. Okay.

Speaker speaker_1: And Calistro. C-A-L-I-S-T-R-O.

Speaker speaker_2: Mm-hmm.

Speaker speaker_1: Ybarra.

Speaker speaker_2: Okay.

Speaker speaker_1: And he was born 6/9/2012.

Speaker speaker_2: 6/9/2012. All right. Well, then I got his information in the system and then whenever you get that Social, just give us a call back and, um, let whoever speaks with you that... know that you're just giving a Social for that dependent.

Speaker speaker_1: Okay.

Speaker speaker_2: All right. Thank you so much for attending my call. You have a great day.

Speaker speaker_1: You too. Bye.