

Transcript: Pearl

Rojas-5949917004251136-4831134864850944

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hi, with Ms. Shepley? May I ask who's calling? Mm, my name is Pearl. I'm calling from benefits and a card on behalf of your staff, UGC Search Staffing. Search Staffing? Yes. Yeah, I don't work through there. I'm working through Surge and ... Oh, okay, so you're not working through there no more. Okay. It says that we had your benefit card, um, and we just wanted to get it resent to you but, um, that's fine. I'll just go ahead and, and, um, have them destroy it. Yeah, 'cause I work through Surge now and ever since ... So, you no longer work through the staffing agency? I never worked through Custom Staffing. Through Search? Okay. No worries. Thank you so much for attending my call. All right. You're welcome.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hi, with Ms. Shepley?

Speaker speaker_2: May I ask who's calling?

Speaker speaker_1: Mm, my name is Pearl. I'm calling from benefits and a card on behalf of your staff, UGC Search Staffing.

Speaker speaker_2: Search Staffing?

Speaker speaker_1: Yes.

Speaker speaker_2: Yeah, I don't work through there. I'm working through Surge and ...

Speaker speaker_3: Oh, okay, so you're not working through there no more. Okay. It says that we had your benefit card, um, and we just wanted to get it resent to you but, um, that's fine. I'll just go ahead and, and, um, have them destroy it.

Speaker speaker_2: Yeah, 'cause I work through Surge now and ever since ...

Speaker speaker_3: So, you no longer work through the staffing agency?

Speaker speaker_2: I never worked through Custom Staffing.

Speaker speaker_3: Through Search? Okay. No worries. Thank you so much for attending my call.

Speaker speaker_2: All right. You're welcome.