

Transcript: Pearl

Rojas-5937786614366208-4639881857253376

Full Transcript

Your call has been forwarded to an automated voice messaging system. Your call is being monitored or recorded for quality assurance purposes. Five, zero, one, eight, nine, one, two, one, zero, two is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. Hi, , this call is for Mr. Walker. My name is Pearl calling from Benefits and a Card, calling on behalf of your staff in EGBGSS. We are processing healthcare enrollment forms, and on your form you chose coverage, but then you also chose no cover to choose not to participate. So we're just calling to confirm whether you need this coverage or not. At this time this coverage will be declined. You do have 30 days from the date of your first paycheck to enroll and make any changes you need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856. And any agent you speak to will be able to help you with this enrollment process. Thank you and have a great day.

Conversation Format

Speaker speaker_0: Your call has been forwarded to an automated voice messaging system. Your call is being monitored or recorded for quality assurance purposes. Five, zero, one, eight, nine, one, two, one, zero, two is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options.

Speaker speaker_1: Hi, , this call is for Mr. Walker. My name is Pearl calling from Benefits and a Card, calling on behalf of your staff in EGBGSS. We are processing healthcare enrollment forms, and on your form you chose coverage, but then you also chose no cover to choose not to participate. So we're just calling to confirm whether you need this coverage or not. At this time this coverage will be declined. You do have 30 days from the date of your first paycheck to enroll and make any changes you need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856. And any agent you speak to will be able to help you with this enrollment process. Thank you and have a great day.