

Transcript: Pearl

Rojas-5933661227008000-4611610767736832

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Good morning. Thank you for calling Benefits in a Card. Good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. You have a message to - My name is Linda Porter and, uh, I was just- How may I assist you? I'm sorry? How can I assist you? I, uh, was wanting, I don't need that card. Okay. What's the name of the staffing agency you work for? The what? The name of the staffing agency you work for? I work for Surge. And the last four digits of your Social? 3041. All right. And if you can provide me with your address, - please. My address? Yes. It's 411 Griffin Street, Fife, Alabama 35971. All righty. And your date of birth? 7/27/1966. All righty. And I have your phone number as 256-630-9511? Yes, ma'am. I have your email address as sporter12@gmail.com? Yes. All righty. And you said you want to decline the benefits today, correct? Yeah, I don't need it. Hmm. All righty. Well, I've got you... We opted out. Is there anything else I can assist you with? No, ma'am. That was it. Thank you so much for calling. You have a great day. Uh, thank you.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_2: Good morning. Thank you for calling Benefits in a Card. Good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. You have a message to -

Speaker speaker_1: My name is Linda Porter and, uh, I was just-

Speaker speaker_2: How may I assist you?

Speaker speaker_1: I'm sorry?

Speaker speaker_2: How can I assist you?

Speaker speaker_1: I, uh, was wanting, I don't need that card.

Speaker speaker_2: Okay. What's the name of the staffing agency you work for?

Speaker speaker_1: The what?

Speaker speaker_2: The name of the staffing agency you work for?

Speaker speaker_1: I work for Surge.

Speaker speaker_2: And the last four digits of your Social?

Speaker speaker_1: 3041.

Speaker speaker_2: All right. And if you can provide me with your address, - please.

Speaker speaker_1: My address?

Speaker speaker_2: Yes.

Speaker speaker_1: It's 411 Griffin Street, Fife, Alabama 35971.

Speaker speaker_2: All righty. And your date of birth?

Speaker speaker_1: 7/27/1966.

Speaker speaker_2: All righty. And I have your phone number as 256-630-9511?

Speaker speaker_1: Yes, ma'am.

Speaker speaker_2: I have your email address as sporter12@gmail.com?

Speaker speaker_1: Yes.

Speaker speaker_2: All righty. And you said you want to decline the benefits today, correct?

Speaker speaker_1: Yeah, I don't need it.

Speaker speaker_2: Hmm. All righty. Well, I've got you... We opted out. Is there anything else I can assist you with?

Speaker speaker_1: No, ma'am. That was it.

Speaker speaker_2: Thank you so much for calling. You have a great day.

Speaker speaker_1: Uh, thank you.