

Transcript: Pearl

Rojas-5930599489650688-6429498964885504

Full Transcript

Your call has been forwarded to an automated voice messaging system. 347-752-0105 is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. Hi, good afternoon. This call is for Ms. Roman. My name is Pearl calling from Benefits in a Card, calling on behalf of your staff and agency nor staffing. I was just giving you a call today because we did go ahead... Your agency went ahead and got the coverage fixed from March 3rd to the 30th. So any services that were performed that day that were paid out of pocket, you can file that claim with the carrier that is corresponding to, to that service for reimbursement. There is still having issues with future coverage but they are working on it and have been told the urgency of this situation. But again, from the 3rd to the 30th of March, the coverage is showing fully active for those weeks and any services performed, you can file a claim with the, the corresponding carrier to have reimbursements. If you have any questions, you can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856. And I need you to speak to Will, he will be able to help you with this process. Thank you and have a great day.

Conversation Format

Speaker speaker_0: Your call has been forwarded to an automated voice messaging system. 347-752-0105 is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options.

Speaker speaker_1: Hi, good afternoon. This call is for Ms. Roman. My name is Pearl calling from Benefits in a Card, calling on behalf of your staff and agency nor staffing. I was just giving you a call today because we did go ahead... Your agency went ahead and got the coverage fixed from March 3rd to the 30th. So any services that were performed that day that were paid out of pocket, you can file that claim with the carrier that is corresponding to, to that service for reimbursement. There is still having issues with future coverage but they are working on it and have been told the urgency of this situation. But again, from the 3rd to the 30th of March, the coverage is showing fully active for those weeks and any services performed, you can file a claim with the, the corresponding carrier to have reimbursements. If you have any questions, you can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856. And I need you to speak to Will, he will be able to help you with this process. Thank you and have a great day.