

Transcript: Pearl

Rojas-5925986912747520-6676898702737408

Full Transcript

Your call is being forwarded to an automatic voice message system. 731-796-2744 is not available. At the tone, please record your message. When you have finished recording, you may hang up or press one for more options. Hi, good afternoon. This call is for Mr. calling on behalf of your staff and agency, the Hamilton Weicker Group. We are processing healthcare enrollment forms and on your form, you took coverage for employees plus spouse, but we did not receive any dependent information. At the moment, your coverage will be changed to employee only. You have until the 31st of January to add your spouse back on providing the information you- we need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856, and any agent you speak to will be able to help you with this enrollment process. Thank you and have a great day.

Conversation Format

Speaker speaker_0: Your call is being forwarded to an automatic voice message system. 731-796-2744 is not available. At the tone, please record your message. When you have finished recording, you may hang up or press one for more options.

Speaker speaker_1: Hi, good afternoon. This call is for Mr. ...

Speaker speaker_2: ... calling on behalf of your staff and agency, the Hamilton Weicker Group. We are processing healthcare enrollment forms and on your form, you took coverage for employees plus spouse, but we did not receive any dependent information. At the moment, your coverage will be changed to employee only. You have until the 31st of January to add your spouse back on providing the information you- we need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856, and any agent you speak to will be able to help you with this enrollment process. Thank you and have a great day.