

## Transcript: Pearl

**Rojas-5919784958214144-6697639438761984**

### Full Transcript

Hi, good afternoon. This is ... benefits and a card. My name is Pearl WhoTheHelIs. Pleasure speaking with. Uh, Josh Brady. How can I assist you? Uh, yes, I, I'd like to opt out of the, the insurance thing, deal. Okay. What's the name of the staff agency you work for? Excuse me? What's the name of the staff agency you work for? Work Smart. And the last four digits of your social? 0873. All right. And if you can verify your address and date of birth. Uh, 78 Reagan Drive, uh, 22680. All right. And the city and state? Uh, Stephens County, Georgia. Uh, yeah. No, it's called Georgia. I'm sorry. Okay. And have you phoned them at 706-963-6196? Yes, ma'am. And have you emailed your address as joshbrady2023@gmail.com? Yeah. And you said you're gonna, um, decline benefits today, correct? Yes. All righty. Well, I'm going to let you opt out. Is there anything I can assist you with? Uh, uh-uh. Thank you for calling. You have a great day. Thank you. You, too.

### Conversation Format

Speaker speaker\_0: Hi, good afternoon. This is ... benefits and a card. My name is Pearl WhoTheHelIs. Pleasure speaking with.

Speaker speaker\_1: Uh, Josh Brady.

Speaker speaker\_0: How can I assist you?

Speaker speaker\_1: Uh, yes, I, I'd like to opt out of the, the insurance thing, deal.

Speaker speaker\_0: Okay. What's the name of the staff agency you work for?

Speaker speaker\_1: Excuse me?

Speaker speaker\_0: What's the name of the staff agency you work for?

Speaker speaker\_1: Work Smart.

Speaker speaker\_0: And the last four digits of your social?

Speaker speaker\_1: 0873.

Speaker speaker\_0: All right. And if you can verify your address and date of birth.

Speaker speaker\_1: Uh, 78 Reagan Drive, uh, 22680.

Speaker speaker\_0: All right. And the city and state?

Speaker speaker\_1: Uh, Stephens County, Georgia. Uh, yeah. No, it's called Georgia. I'm sorry.

Speaker speaker\_0: Okay. And have you phoned them at 706-963-6196?

Speaker speaker\_1: Yes, ma'am.

Speaker speaker\_0: And have you emailed your address as joshbrady2023@gmail.com?

Speaker speaker\_1: Yeah.

Speaker speaker\_0: And you said you're gonna, um, decline benefits today, correct?

Speaker speaker\_1: Yes.

Speaker speaker\_0: All righty. Well, I'm going to let you opt out. Is there anything I can assist you with?

Speaker speaker\_1: Uh, uh-uh.

Speaker speaker\_0: Thank you for calling. You have a great day.

Speaker speaker\_1: Thank you. You, too.