

## Transcript: Pearl

**Rojas-5799904313786368-5526843949760512**

### Full Transcript

Hi. Good afternoon. Thank you for calling Benefits In A Card. My name is Pearl. Who does, was I speaking with? Uh, hi. My name is Sheila Wysong. I just got a phone call from my husband, John Wysong, said that y'all changing up insurance and that y'all needing my Social Security card, or social security number. Um, what... Do you know what the name of the staffing agency is that he works for? Uh, oh, do, do, do, do. Ooh. I know he works for... Oh, I don't know. I know he works for Tesla in Texas. Tesla, whatever you want to call it. Let me see if it's on... See, he didn't tell me all that. Yep. We'll need the name of the staffing agency he works for, the last four of his Social, and then just to verify some- Okay. ... details. Okay. Uh, well, the last four numbers of his Social is, um, 405-08-5989. And here it says Superior Skill Trades LLC. And you said 5989? Yes, ma'am. And what's his name? John Wysong. Okay. And if you can confirm his address and date of birth. Uh, age, 62. Address is 27 Jacobs Walk, Lakeland, Georgia 31635. All righty. And what is your full Social? My Social is 405-94-0932. All righty. 8911. All righty. Yes. I went ahead and got that in the system. Is there anything else I can assist you with today? No, ma'am. Thank you very much. I appreciate your time. Thank you so much for calling. You have a good day. Okay. You too.

### Conversation Format

Speaker speaker\_0: Hi. Good afternoon. Thank you for calling Benefits In A Card. My name is Pearl. Who does, was I speaking with?

Speaker speaker\_1: Uh, hi. My name is Sheila Wysong. I just got a phone call from my husband, John Wysong, said that y'all changing up insurance and that y'all needing my Social Security card, or social security number.

Speaker speaker\_0: Um, what... Do you know what the name of the staffing agency is that he works for?

Speaker speaker\_1: Uh, oh, do, do, do, do. Ooh. I know he works for... Oh, I don't know. I know he works for Tesla in Texas. Tesla, whatever you want to call it. Let me see if it's on... See, he didn't tell me all that.

Speaker speaker\_0: Yep. We'll need the name of the staffing agency he works for, the last four of his Social, and then just to verify some-

Speaker speaker\_1: Okay.

Speaker speaker\_0: ... details.

Speaker speaker\_1: Okay. Uh, well, the last four numbers of his Social is, um, 405-08-5989. And here it says Superior Skill Trades LLC.

Speaker speaker\_0: And you said 5989?

Speaker speaker\_1: Yes, ma'am.

Speaker speaker\_0: And what's his name?

Speaker speaker\_1: John Wysong.

Speaker speaker\_0: Okay. And if you can confirm his address and date of birth.

Speaker speaker\_1: Uh, age, 62. Address is 27 Jacobs Walk, Lakeland, Georgia 31635.

Speaker speaker\_0: All righty. And what is your full Social?

Speaker speaker\_1: My Social is 405-94-0932.

Speaker speaker\_0: All righty. 8911. All righty. Yes. I went ahead and got that in the system. Is there anything else I can assist you with today?

Speaker speaker\_1: No, ma'am. Thank you very much. I appreciate your time.

Speaker speaker\_0: Thank you so much for calling. You have a good day.

Speaker speaker\_1: Okay. You too.