

## Transcript: Pearl

**Rojas-5773259026776064-6594608339140608**

### Full Transcript

Hey, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Who did I have the pleasure of speaking with? Uh, my name's Braden Evans. Okay. I was trying to opt out of, um, a insurance thing. All right. What's the name of the staffing agency we report? Of the what? The name of the staffing agency? Oh, it's American Staff Corp. American Staff Corp? Yeah. And the last four digits of your social? Uh, all of it? The last four. 8743. How long have you been working with them? Uh, I will... I'll start Monday. I just got hired. Okay, so they haven't... they haven't sent us over your... your information yet, so we can do one of two things. I can create you an account. I will need your full social name, address, date of birth, phone number, email address and get you declined today. Or we can wait until they send us over your information. They do give you until the date of your first paycheck to decline. However you prefer. Um, so you want me to call back in, like, a few days and see if it's updated, basically? Um, yeah. So you can give us a call on Monday, um, and see if they sent over your information yet. They... We just haven't received your information yet. Okay. All right. That sounds good. You said I have until my first payday to... to get that taken care of? To decline. Mm-hmm. Okay. Sounds good. All right. Thank you for calling. Have a great day. I appreciate it. You, too. You, too.

### Conversation Format

Speaker speaker\_0: Hey, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Who did I have the pleasure of speaking with?

Speaker speaker\_1: Uh, my name's Braden Evans.

Speaker speaker\_0: Okay.

Speaker speaker\_1: I was trying to opt out of, um, a insurance thing.

Speaker speaker\_0: All right. What's the name of the staffing agency we report?

Speaker speaker\_1: Of the what?

Speaker speaker\_0: The name of the staffing agency?

Speaker speaker\_1: Oh, it's American Staff Corp.

Speaker speaker\_0: American Staff Corp?

Speaker speaker\_1: Yeah.

Speaker speaker\_0: And the last four digits of your social?

Speaker speaker\_1: Uh, all of it?

Speaker speaker\_0: The last four.

Speaker speaker\_1: 8743.

Speaker speaker\_0: How long have you been working with them?

Speaker speaker\_1: Uh, I will... I'll start Monday. I just got hired.

Speaker speaker\_0: Okay, so they haven't... they haven't sent us over your... your information yet, so we can do one of two things. I can create you an account. I will need your full social name, address, date of birth, phone number, email address and get you declined today. Or we can wait until they send us over your information. They do give you until the date of your first paycheck to decline. However you prefer.

Speaker speaker\_1: Um, so you want me to call back in, like, a few days and see if it's updated, basically?

Speaker speaker\_0: Um, yeah. So you can give us a call on Monday, um, and see if they sent over your information yet. They... We just haven't received your information yet.

Speaker speaker\_1: Okay. All right. That sounds good. You said I have until my first payday to... to get that taken care of?

Speaker speaker\_0: To decline. Mm-hmm.

Speaker speaker\_1: Okay. Sounds good.

Speaker speaker\_0: All right. Thank you for calling. Have a great day.

Speaker speaker\_1: I appreciate it. You, too.

Speaker speaker\_0: You, too.