

Transcript: Pearl

Rojas-5768641510850560-4958202623377408

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Good morning. Thank you for calling Benefits ... My name is Pearl. Who is this speaking with? Yes, my name is Jalaal Lloyd. And how can I assist you? Um, yes, I was just calling to change my taxes on my, uh, thing. I, I need to fix it. Okay, so you're going to have to talk to your staffing agency. We do the healthcare benefits. Um, and how do I, who, who, how do I call or speak to? You'll s- speak, um, to your, I'm guessing, your recruiter or HR with your staffing agency. Do you know their number? No, sir. I'm sorry. So what do I have to Google their number? Yes. Okay. Have a great day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Good morning. Thank you for calling Benefits ... My name is Pearl. Who is this speaking with?

Speaker speaker_2: Yes, my name is Jalaal Lloyd.

Speaker speaker_1: And how can I assist you?

Speaker speaker_2: Um, yes, I was just calling to change my taxes on my, uh, thing. I, I need to fix it.

Speaker speaker_1: Okay, so you're going to have to talk to your staffing agency. We do the healthcare benefits.

Speaker speaker_2: Um, and how do I, who, who, how do I call or speak to?

Speaker speaker_1: You'll s- speak, um, to your, I'm guessing, your recruiter or HR with your staffing agency.

Speaker speaker_2: Do you know their number?

Speaker speaker_1: No, sir. I'm sorry.

Speaker speaker_2: So what do I have to Google their number?

Speaker speaker_1: Yes.

Speaker speaker_2: Okay.

Speaker speaker_1: Have a great day.