

## **Transcript: Pearl**

**Rojas-5757900705939456-5263067189002240**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Hello? Hi, would I speak to Daley, please? This is him. Hi, my name is Per- uh, Pearl from Crown Services. Okay. We spoke yesterday about having an eligibility review performed so that you can enroll in coverage and they let me know that you are eligible to enroll in coverage. Do you have time to do that right now? Um, I was about to get me some food. Please, could you... Um, well, we're here until 8:00 P.M. Eastern Standard Time if you want to give us a call back and any, any agent you speak to will see the note that you're eligible to enroll and get you enrolled. Okay. All righty. Thank you so much for attending my call. You have a great day. All right. Thank you. Bye-bye.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Hello?

Speaker speaker\_2: Hi, would I speak to Daley, please?

Speaker speaker\_1: This is him.

Speaker speaker\_2: Hi, my name is Per- uh, Pearl from Crown Services.

Speaker speaker\_1: Okay.

Speaker speaker\_2: We spoke yesterday about having an eligibility review performed so that you can enroll in coverage and they let me know that you are eligible to enroll in coverage. Do you have time to do that right now?

Speaker speaker\_1: Um, I was about to get me some food.

Speaker speaker\_2: Please, could you... Um, well, we're here until 8:00 P.M. Eastern Standard Time if you want to give us a call back and any, any agent you speak to will see the note that you're eligible to enroll and get you enrolled.

Speaker speaker\_1: Okay.

Speaker speaker\_2: All righty. Thank you so much for attending my call. You have a great day.

Speaker speaker\_1: All right. Thank you.

Speaker speaker\_2: Bye-bye.