

## Transcript: Pearl

**Rojas-5749560648974336-6538460241903616**

### Full Transcript

Good morning. Thank you for calling Benefits in a Card. My name is Pearl. Who does and pleasure speaking with? Don Green. And how can I assist you? Yes, I'm calling about enrollment. I'm out here in Michelin, MAU. All righty. And what are the last four digits of your social? 7646. All righty. And can you confirm your address and date of birth? Uh, date of birth 01/15/64. Okay. And your address? Uh, 222 Stonebury Court, Lexington, South Carolina 29073. All right. And I have your phone number as 830-2652? Yes. And I have your email address as sog.green17@gmail.com? That is correct. Okay. I currently have you enrolled in preventative health, dental, short-term disability, term life, which is your life insurance, and vision. Yes. Oh, okay. Um, I would like to add my wife to the insurance thing too. Okay. To which plan? Uh, I guess it's the same. Uh, do I need to call back to get specifics? Um, well, if you wanna do her on all your plans, I can add her on to all the plans. It just, it just depends on what you want, what you want to do. Okay. Well, well, yes, but the... Um, I would say yes, but, um, I don't know if she wants all that, but um... Uh, w- what- what- w- what is- You have until Friday to decide if you wanna wait for her. Okay. All right. Uh, well, then again, uh, I'll... I'm just thinking I'll contact her. I'll just call back then. All righty. We're here until 8:00 PM Eastern Standard Time. All right, thank you. No problem. You have a great day. All right, thank you. All right.

### Conversation Format

Speaker speaker\_0: Good morning. Thank you for calling Benefits in a Card. My name is Pearl. Who does and pleasure speaking with?

Speaker speaker\_1: Don Green.

Speaker speaker\_0: And how can I assist you?

Speaker speaker\_1: Yes, I'm calling about enrollment. I'm out here in Michelin, MAU.

Speaker speaker\_0: All righty. And what are the last four digits of your social?

Speaker speaker\_1: 7646.

Speaker speaker\_0: All righty. And can you confirm your address and date of birth?

Speaker speaker\_1: Uh, date of birth 01/15/64.

Speaker speaker\_0: Okay. And your address?

Speaker speaker\_1: Uh, 222 Stonebury Court, Lexington, South Carolina 29073.

Speaker speaker\_0: All right. And I have your phone number as 830-2652?

Speaker speaker\_1: Yes.

Speaker speaker\_0: And I have your email address as sog.green17@gmail.com?

Speaker speaker\_1: That is correct.

Speaker speaker\_0: Okay. I currently have you enrolled in preventative health, dental, short-term disability, term life, which is your life insurance, and vision.

Speaker speaker\_1: Yes. Oh, okay. Um, I would like to add my wife to the insurance thing too.

Speaker speaker\_0: Okay. To which plan?

Speaker speaker\_1: Uh, I guess it's the same. Uh, do I need to call back to get specifics?

Speaker speaker\_0: Um, well, if you wanna do her on all your plans, I can add her on to all the plans. It just, it just depends on what you want, what you want to do.

Speaker speaker\_1: Okay. Well, well, yes, but the... Um, I would say yes, but, um, I don't know if she wants all that, but um... Uh, w- what- what- w- what is-

Speaker speaker\_0: You have until Friday to decide if you wanna wait for her.

Speaker speaker\_1: Okay. All right. Uh, well, then again, uh, I'll... I'm just thinking I'll contact her. I'll just call back then.

Speaker speaker\_0: All righty. We're here until 8:00 PM Eastern Standard Time.

Speaker speaker\_1: All right, thank you.

Speaker speaker\_0: No problem. You have a great day.

Speaker speaker\_1: All right, thank you. All right.