

Transcript: Pearl

Rojas-5724546885926912-4999598496202752

Full Transcript

Hi there. Good morning. Thank you for calling Benefits in a Card. My name is Pearl, who can I assist you? This is Sheron Thompson. How can I assist you? Uh, I got this number in reference to opting out of the insurance from WorkSmart. Okay. Um, WorkSmart. And what is the last four digits of your social? Uh, 5510. How long have you been working with WorkSmart? Well, I just got hired on. I actually start my project tomorrow. Okay. So they haven't seen some of your information yet, so we can do one of two things. I can create you an account today but I will need your, your, um, full social name, address, date of birth, phone number, and get you opted out today or we can wait until WorkSmart sends us your information. They do give you 30 days from the date of your first paycheck to, um, decide. It's just however you prefer. Yeah, we can do it today. I can give you my info. That's fine. Okay. And what is your full social? Uh, 124605510. And you said Ron Thompson, correct? Sheron. S-H-E-R-R-O-N. S-H-E-R-R-O-N. All righty, and your address? Uh, 155 Ridge Road, Greenville, South Carolina, Apartment 1202. Apartment 402? 1202. 1202. Okay, and your date of birth? 05/25/1977. Okay, and your phone number? Uh, 864-828-7246. All righty. And you said you're opting out today, correct? Correct. All righty. Well, we've got you opted out. Is there anything else I can assist you with? No, that'll be all. Thank you so much for calling. You have a great day. Thank you. You too.

Conversation Format

Speaker speaker_0: Hi there. Good morning. Thank you for calling Benefits in a Card. My name is Pearl, who can I assist you?

Speaker speaker_1: This is Sheron Thompson.

Speaker speaker_0: How can I assist you?

Speaker speaker_1: Uh, I got this number in reference to opting out of the insurance from WorkSmart.

Speaker speaker_0: Okay. Um, WorkSmart. And what is the last four digits of your social?

Speaker speaker_1: Uh, 5510.

Speaker speaker_0: How long have you been working with WorkSmart?

Speaker speaker_1: Well, I just got hired on. I actually start my project tomorrow.

Speaker speaker_0: Okay. So they haven't seen some of your information yet, so we can do one of two things. I can create you an account today but I will need your, your, um, full social name, address, date of birth, phone number, and get you opted out today or we can wait until WorkSmart sends us your information. They do give you 30 days from the date of your first paycheck to, um, decide. It's just however you prefer.

Speaker speaker_1: Yeah, we can do it today. I can give you my info. That's fine.

Speaker speaker_0: Okay. And what is your full social?

Speaker speaker_1: Uh, 124605510.

Speaker speaker_0: And you said Ron Thompson, correct?

Speaker speaker_1: Sheron. S-H-E-R-R-O-N.

Speaker speaker_0: S-H-E-R-R-O-N. All righty, and your address?

Speaker speaker_1: Uh, 155 Ridge Road, Greenville, South Carolina, Apartment 1202.

Speaker speaker_0: Apartment 402?

Speaker speaker_1: 1202.

Speaker speaker_0: 1202. Okay, and your date of birth?

Speaker speaker_1: 05/25/1977.

Speaker speaker_0: Okay, and your phone number?

Speaker speaker_1: Uh, 864-828-7246.

Speaker speaker_0: All righty. And you said you're opting out today, correct?

Speaker speaker_1: Correct.

Speaker speaker_0: All righty. Well, we've got you opted out. Is there anything else I can assist you with?

Speaker speaker_1: No, that'll be all.

Speaker speaker_0: Thank you so much for calling. You have a great day.

Speaker speaker_1: Thank you. You too.