

Transcript: Pearl

Rojas-5694313157279744-6256509276831744

Full Transcript

Your call may be monitored or recorded for quality assurance. Please leave your message for... Darian Williams. Hi, good afternoon. This call is for Mr. Williams. My name is Pearl calling from Benefits in a Card, calling on CTRC tapping. We are processing healthcare enrollment forms and on your form, the part where you choo- where you choose your plans, um, isn't in a specific coverage, um, level, is what it's called. So we're just calling to confirm whether you needed it for just yourself, you and your spouse, you and your children, or you and the whole family. At the moment, you will be enrolled in employee-only coverage. You do have 30 days from the date of your first check to make any changes you need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856 and any

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance. Please leave your message for...

Speaker speaker_1: Darian Williams.

Speaker speaker_2: Hi, good afternoon. This call is for Mr. Williams. My name is Pearl calling from Benefits in a Card, calling on CTRC tapping. We are processing healthcare enrollment forms and on your form, the part where you choo- where you choose your plans, um, isn't in a specific coverage, um, level, is what it's called. So we're just calling to confirm whether you needed it for just yourself, you and your spouse, you and your children, or you and the whole family. At the moment, you will be enrolled in employee-only coverage. You do have 30 days from the date of your first check to make any changes you need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856 and any