

Transcript: Pearl

Rojas-5670815228149760-6280578043396096

Full Transcript

Good morning. Thank you for calling enrollment program. I have the pleasure of speaking with- This is Clarence. Pardon me? Clarence Hartnell. And how can I assist you? Oh, I was calling about... I just finished the application for Surge. Mm-hmm. Surge Testing. Uh-huh. I was wondering what's the next step, 'cause they told me to call if I had any questions. Um, next step as far as your job application? Yes. You would have to speak with them. We take care of the healthcare. Um, we would decline or, or enroll you in the health coverage if you wanted it. Um, they do have an auto enrollment program. That's probably why they told you to call about your application. Um, that way, if you don't want the coverage you can get it declined. But as far as the next steps on your job application, you would speak with them. All right. I call, I'll call if I need to. All right. Thank you so much for calling. You have a great day. All right. Appreciate it. Bye-bye.

Conversation Format

Speaker speaker_0: Good morning. Thank you for calling enrollment program. I have the pleasure of speaking with-

Speaker speaker_1: This is Clarence.

Speaker speaker_0: Pardon me?

Speaker speaker_1: Clarence Hartnell.

Speaker speaker_0: And how can I assist you?

Speaker speaker_1: Oh, I was calling about... I just finished the application for Surge.

Speaker speaker_0: Mm-hmm.

Speaker speaker_1: Surge Testing.

Speaker speaker_0: Uh-huh.

Speaker speaker_1: I was wondering what's the next step, 'cause they told me to call if I had any questions.

Speaker speaker_0: Um, next step as far as your job application?

Speaker speaker_1: Yes.

Speaker speaker_0: You would have to speak with them. We take care of the healthcare. Um, we would decline or, or enroll you in the health coverage if you wanted it. Um, they do have an auto enrollment program. That's probably why they told you to call about your application. Um, that way, if you don't want the coverage you can get it declined. But as far as the next steps on your job application, you would speak with them.

Speaker speaker_1: All right. I call, I'll call if I need to.

Speaker speaker_0: All right. Thank you so much for calling. You have a great day.

Speaker speaker_1: All right. Appreciate it.

Speaker speaker_0: Bye-bye.