

Transcript: Pearl

Rojas-5658931008946176-5850024774254592

Full Transcript

Thank you for calling Benefit Data Card. My name is Pearl, who does this pleasure speaking with? Hi, this is Bonnie Parrott. Can I assist you? Um, yeah, I just need to un-enroll. Okay. What's the name of the company you do your work for? Creative Circle. And the last four digits of your Social? Uh, three three three seven. All righty. And you can verify your address and date of birth? 639868 Chestnut Street, uh, Boston, Massachusetts 02108. All righty. And I have your phone number as 864-590-8456. That's the one. And I have your email address as parrottsbonnie@gmail.com? Yep. And you said you wanted to cancel, correct? Yes. All right. Cancellations take one to two weeks to process, so it's possible you see one or two more deductions, but at most it'd be two. Okay. Do you have any questions? No, I'm all good. All righty. Thank you so much for calling in every day. Thank you. Have a great day. Bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefit Data Card. My name is Pearl, who does this pleasure speaking with?

Speaker speaker_1: Hi, this is Bonnie Parrott.

Speaker speaker_0: Can I assist you?

Speaker speaker_1: Um, yeah, I just need to un-enroll.

Speaker speaker_0: Okay. What's the name of the company you do your work for?

Speaker speaker_1: Creative Circle.

Speaker speaker_0: And the last four digits of your Social?

Speaker speaker_1: Uh, three three three seven.

Speaker speaker_0: All righty. And you can verify your address and date of birth?

Speaker speaker_1: 639868 Chestnut Street, uh, Boston, Massachusetts 02108.

Speaker speaker_0: All righty. And I have your phone number as 864-590-8456.

Speaker speaker_1: That's the one.

Speaker speaker_0: And I have your email address as parrottsbonnie@gmail.com?

Speaker speaker_1: Yep.

Speaker speaker_0: And you said you wanted to cancel, correct?

Speaker speaker_1: Yes.

Speaker speaker_0: All right. Cancellations take one to two weeks to process, so it's possible you see one or two more deductions, but at most it'd be two.

Speaker speaker_1: Okay.

Speaker speaker_0: Do you have any questions?

Speaker speaker_1: No, I'm all good.

Speaker speaker_0: All righty. Thank you so much for calling in every day. Thank you. Have a great day. Bye.