

Transcript: Pearl

Rojas-5657610411229184-6579664492871680

Full Transcript

Call has been forwarded to voicemail. Your call has been monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hi, good afternoon. This call is for Miss Rolon. My name is Pearl from Benefits in a Card, calling on behalf of your staff, me, you see, BGFS. We are processing healthcare enrollment forms, and on your form, you chose coverage, but then you also chose no coverage, I choose not to participate. So we're just calling to confirm whether you needed coverage or not. At this time, your coverage will be declined. You do have 30 days from the date of your first paycheck to enroll and make any changes you need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856. And any agent you speak to will be able to help you with this enrollment process. Thank you and have a great day.

Conversation Format

Speaker speaker_0: Call has been forwarded to voicemail. Your call has been monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_1: Hi, good afternoon. This call is for Miss Rolon. My name is Pearl from Benefits in a Card, calling on behalf of your staff, me, you see, BGFS. We are processing healthcare enrollment forms, and on your form, you chose coverage, but then you also chose no coverage, I choose not to participate. So we're just calling to confirm whether you needed coverage or not. At this time, your coverage will be declined. You do have 30 days from the date of your first paycheck to enroll and make any changes you need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856. And any agent you speak to will be able to help you with this enrollment process. Thank you and have a great day.