

Transcript: Pearl

Rojas-5617466049773568-5189067892277248

Full Transcript

Welcome to 464-275-7178. Your call may be monitored or recorded for quality assurance purposes.... 8178. Is not available. Please leave your message after the tone. After you have finished your message, just hang up, or to hear more options, please press one. This call is for a Mr. Schmidt. My name is Pearl calling from Benefits in a Card, calling on behalf of your staffing agency, MAU. We are processing healthcare enrollment forms and on your form, you chose coverage for employee plus spouse, but we did not receive any dependent information. So we are just calling to confirm whether you needed coverage for you and your spouse or just yourself. At this moment, your coverage will be changed to employee only as you have 30 days from the date of your first paycheck to add your spouse back on, providing the information we need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856, and any agent you speak to will be able to help you with this enrollment process. Thank you and have a great day.

Conversation Format

Speaker speaker_0: Welcome to 464-275-7178. Your call may be monitored or recorded for quality assurance purposes.... 8178.

Speaker speaker_1: Is not available. Please leave your message after the tone. After you have finished your message, just hang up, or to hear more options, please press one.

Speaker speaker_2: This call is for a Mr. Schmidt. My name is Pearl calling from Benefits in a Card, calling on behalf of your staffing agency, MAU. We are processing healthcare enrollment forms and on your form, you chose coverage for employee plus spouse, but we did not receive any dependent information. So we are just calling to confirm whether you needed coverage for you and your spouse or just yourself. At this moment, your coverage will be changed to employee only as you have 30 days from the date of your first paycheck to add your spouse back on, providing the information we need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856, and any agent you speak to will be able to help you with this enrollment process. Thank you and have a great day.