**Transcript: Pearl** 

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## **Full Transcript**

Your call may be monitored or recorded for quality assurance. Give me the number. The number is good. My name is Pearl. Who the hell was I just speaking with? Hello? Hello? Hello, thank you for calling Bank of America Card. My name is Pearl. Who the hell was I just speaking with? Hello, how are you doing? How are you? I'm good, and yourself? Hello? Hello? Hello? Yes, how can I assist you? Hello? Hello. Hablas español? He has had just a minute to respond.

## **Conversation Format**

Speaker speaker 0: Your call may be monitored or recorded for quality assurance.

Speaker speaker\_1: Give me the number.

Speaker speaker\_2: The number is good.

Speaker speaker 0: My name is Pearl. Who the hell was I just speaking with?

Speaker speaker\_1: Hello? Hello?

Speaker speaker\_0: Hello, thank you for calling Bank of America Card. My name is Pearl.

Who the hell was I just speaking with?

Speaker speaker\_1: Hello, how are you doing? How are you?

Speaker speaker\_0: I'm good, and yourself?

Speaker speaker\_1: Hello?

Speaker speaker\_0: Hello?

Speaker speaker\_1: Hello?

Speaker speaker\_0: Yes, how can I assist you?

Speaker speaker\_1: Hello?

Speaker speaker\_0: Hello. Hablas español?

Speaker speaker\_2: He has had just a minute to respond.