

Transcript: Pearl

Rojas-5572182725574656-4555311016525824

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hi. With Ms. Cole, please. Yes. Who's calling? My name is Pearl. I'm calling from Benefits In A Card on behalf of your staffing agency, the Resource Company. I'm sorry. Who is this again? My name is Pearl with Benefits In A Card, and we're calling on behalf of your staffing agency, the Resource Company. I'm not interested. Is this an insurance or, um... I don't know. Yes. You, you filled out a healthcare benefits form with your res- with your staffing agency and we need some more information. Yes, the out... Okay, okay. So I was trying to go back in and try to cancel that. I already have insurance, but it... I was trying to get in contact with the resource with them. I don't need any, um, anything taken out 'cause I have my own. Okay, no worries. I'll go ahead and note your account that you're doing with signing coverage and we're good to go. Thank you for attending my call. Thank you.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hi. With Ms. Cole, please.

Speaker speaker_2: Yes. Who's calling?

Speaker speaker_1: My name is Pearl. I'm calling from Benefits In A Card on behalf of your staffing agency, the Resource Company.

Speaker speaker_2: I'm sorry. Who is this again?

Speaker speaker_1: My name is Pearl with Benefits In A Card, and we're calling on behalf of your staffing agency, the Resource Company.

Speaker speaker_2: I'm not interested. Is this an insurance or, um... I don't know.

Speaker speaker_1: Yes. You, you filled out a healthcare benefits form with your res- with your staffing agency and we need some more information.

Speaker speaker_2: Yes, the out... Okay, okay. So I was trying to go back in and try to cancel that. I already have insurance, but it... I was trying to get in contact with the resource with them. I don't need any, um, anything taken out 'cause I have my own.

Speaker speaker_1: Okay, no worries. I'll go ahead and note your account that you're doing with signing coverage and we're good to go. Thank you for attending my call.

Speaker speaker_2: Thank you.