

Transcript: Pearl

Rojas-5539576945491968-6229723563343872

Full Transcript

Good afternoon. Thank you for calling for benefits and a card. My name is Pearl Hood, who else was I just speaking with? Uh, Aaron Adam from this number. Okay. Do you work for a staffing agency? Ma'am? Do you work for a staffing agency? Uh, yes. Um, for, uh, Hamilton-Riker. And what are the last four digits of your social? 8457. All right. And your name? Aaron Mayfield. Aaron Mayfield. And if you can just confirm your address and date of birth. Uh, 70 Mason Manor Lane, Apartment 19, Mason, Tennessee 38049. 11/18/2000 was my birthday. All right. And you have your phone number as 731-671-8371? No, ma'am. Uh, it's, uh, 731-460-1421. All right. And I have your ph- your email address as mayfielda700@gmail.com? Yes, ma'am. All right. So it looks like we're processing healthcare enrollment forms today and you left your form blank but you didn't choose "I don't want coverage" either, so we're just calling to confirm whether you needed coverage or not. No, ma'am. I don't. All right. I'll go ahead and notate your account. Thank you so much for calling. You have a great day. You too.

Conversation Format

Speaker speaker_0: Good afternoon. Thank you for calling for benefits and a card. My name is Pearl Hood, who else was I just speaking with?

Speaker speaker_1: Uh, Aaron Adam from this number.

Speaker speaker_0: Okay. Do you work for a staffing agency?

Speaker speaker_1: Ma'am?

Speaker speaker_0: Do you work for a staffing agency?

Speaker speaker_1: Uh, yes. Um, for, uh, Hamilton-Riker.

Speaker speaker_0: And what are the last four digits of your social?

Speaker speaker_1: 8457.

Speaker speaker_0: All right. And your name?

Speaker speaker_1: Aaron Mayfield.

Speaker speaker_0: Aaron Mayfield. And if you can just confirm your address and date of birth.

Speaker speaker_1: Uh, 70 Mason Manor Lane, Apartment 19, Mason, Tennessee 38049. 11/18/2000 was my birthday.

Speaker speaker_0: All right. And you have your phone number as 731-671-8371?

Speaker speaker_1: No, ma'am. Uh, it's, uh, 731-460-1421.

Speaker speaker_0: All right. And I have your ph- your email address as mayfieldda700@gmail.com?

Speaker speaker_1: Yes, ma'am.

Speaker speaker_0: All righty. So it looks like we're processing healthcare enrollment forms today and you left your form blank but you didn't choose "I don't want coverage" either, so we're just calling to confirm whether you needed coverage or not.

Speaker speaker_1: No, ma'am. I don't.

Speaker speaker_0: All righty. I'll go ahead and notate your account. Thank you so much for calling. You have a great day.

Speaker speaker_1: You too.