**Transcript: Pearl** 

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## **Full Transcript**

Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl ■ Yeah. ... who does, what was I speaking with? Yeah, hello. My name is Vanessa. Yeah. Uh, I would like to change that, cancel my, some of my coverage. Okay. You want to cancel some of your coverage? Yeah. Okay. What's the name of the staffing agency you work for? Um, uh, you, you mean my, my department? No, the name of the staffing agency you work for. Uh, Denzo. No, the name of the staffing agency where you work. Uh, U15 Retainer. No, where you applied. Uh, yeah, uh, uh, I think my pay stub that I saw the VIP Classic DNP. So what does that mean? Where, what, I, I need to know the name of the staffing agency where you work. Oh. Oh, oh, my department or my company I work for? No, the n- the agency where you- Oh, WSI. ... where you, uh... Yeah, WSI. No, where you applied. I'm not applying. Do, do you work for a staffing agency? Uh, no. Uh, WSI. I'm a temporary staff. What's the name- Uh- ... of the temporary agency? WSI. WSA? WSI. Okay, is that WorkSmart or Workforce Strategies? Uh, uh, who, who, what is that? I, I don't get it. WSI, does that stand for WorkSmart or Workforce Strategies? Uh, I just know for temporary staff. But I need to know the name of the staffing agency. WSI, we have two companies that use that name. Oh, Staffing, WSI Staffing. Okay. I need you to give them a call and ask them if it's WorkSmart or if it's Workforce Strategies. Oh, that, that, that is, I, I don't know. I have to ask. Yes. When you... Um, give them a call and ask them and then give us a call back and we'll, we'll be able to help you, okay? Okay. Thanks. All right. You're welcome. Thank you for calling. Have a great day. Mm-hmm. So, you're 18 years old now? Yes. And how long have you been doing this for? Um, about a year and a half now. A year and a half? So, so you've only been doing it for a year and a half? Mm-hmm. You didn't start when you were 18? No. Okay. So, so you've been doing it longer than that? Yes. Were you always this good at it? Yes. Did you... You got into this by accident or what? I started out with my friend. We were just kind of playing around, and then he wanted to try to post videos of himself having sex on the internet, and I just kind of joined in because I thought it was really funny. So then we kind of got into it, and then I realized how much fun it was, and I wanted to keep doing it. Got it. So, so you've been doing this for a year now? Yes. You've been getting paid for this? Mm-hmm. How much are you making right now? Um, I don't know. I just got my first check today, so I don't really know yet. Um, but I think it's around like 500 or \$600. Wow. That's pretty good. Yeah. You know, I mean, I think that's great. Uh, so you were working with a company called OnlyFans. Is that how you say it? Yes. Okay. So they pay you monthly or quarterly? They pay me monthly. Okay. And what happens with the money? Is it just like a checking account? Yeah, they send it to me every month. Got it. And do you get to keep 100% of it? 100% of it. Wow. That's great. Yeah. So tell me about your life right now. Uh, where are you living? What, what do you do for work? So I live with my boyfriend. He's 19. He goes to school. Um, we both go to college. We're both students. Got it. Got it. And what do

you do for work? I'm a personal trainer. Oh, okay. Yeah. Nice. So, so you've been working out for a little while? Yeah. How long have you been working out? Um, for about five years now. Five years. And what's your goal? Like, where do you want to get to? My goal is to get in shape, uh, before I graduate from high school. Got it. Got it. And do you have a goal of, like, going to college or... No. No? No. Okay. So you're not worried about like, "Oh, if I can't work out, then I can't go to college." No. Right. So you're not worried about that? No, not at all. Good. Good. So you're happy where you are right now? Yeah. You've got a good life. Yeah. You're not stressed about anything? No. You're not worried about like, "Oh, if I can't work out, then I can't go to college." No. Right. So you're not worried about that? Nope. Good. Good. So you're happy where you are right now? Yeah. You're not stressed about anything? Nope. You're not worried about like, "Oh, if I can't work out, then I can't go to college." Nope. Right. So you're not worried about that? Nope. Good. Good. So you're happy where you are right now? Yeah. You're not stressed about anything? Nope. You're not worried about like, "Oh, if I can't work out, then I can't go to college." Nope. Right. So you're not worried about that? Nope. Good. Good. So you're happy where you are right now? Yeah. You're not stressed about anything? Nope. You're not worried about like, "Oh, if I can't work out, then I can't go to college." Nope. Right. So you're not worried about that? Nope. Good. Good. So you're happy where you are right now? Yeah. You're not stressed about anything? Nope. You're not worried about like, "Oh, if I can't work out, then I can't go to college." Nope. Right. So you're not worried about that? Nope. Good. So you're happy where you are right now? Yeah. You're not stressed about anything? Nope. You're not worried about like, "Oh, if I can't work out, then I can't go to college." Nope. Right. So you're not worried about that? Nope. Good. Good. So you're happy where you are right now? Yeah. You're not stressed about anything? Nope. You're not worried about like, "Oh, if I can't work out, then I can't go to college." Nope. Right. So you're not worried about that? Nope. Good. So you're happy where you are right now? Yeah. You're not stressed about anything? Nope. You're not worried about like, "Oh, if I can't work out, then I can't go to college." Nope. Right. So you're not worried about that? Nope. Good. Good. So you're happy where you are right now? Yeah. You're not stressed about anything? Nope. You're not worried about like, "Oh, if I can't work out, then I can't go to college." Nope. Right. So you're not worried about that? Nope. Good. So you're happy where you are right now? Yeah. You're not stressed about anything? Nope. You're not worried about like, "Oh, if I can't work out, then I can't go to college." Nope. Right. So you're not worried about that? Nope. Good. Good. So you're happy where you are right now? Yeah. You're not stressed about anything? Nope. You're not worried about like, "Oh, if I can't work out, then I can't go to college." Nope. Right. So you're not worried about that? Nope. Good. Good. So you're happy where you are right now? Yeah. You're not stressed about anything? Nope. You're not worried about like, "Oh, if I can't work out, then I can't go to college." Nope. Right. So you're not worried about that? Nope. Good. Good. So you're happy where you are

## **Conversation Format**

Speaker speaker\_0: Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl ■

Speaker speaker\_1: Yeah.

Speaker speaker\_0: ... who does, what was I speaking with?

Speaker speaker\_1: Yeah, hello. My name is Vanessa. Yeah. Uh, I would like to change that, cancel my, some of my coverage.

Speaker speaker\_0: Okay. You want to cancel some of your coverage?

Speaker speaker\_1: Yeah.

Speaker speaker\_0: Okay. What's the name of the staffing agency you work for?

Speaker speaker\_1: Um, uh, you, you mean my, my department?

Speaker speaker\_0: No, the name of the staffing agency you work for.

Speaker speaker\_1: Uh, Denzo.

Speaker speaker\_0: No, the name of the staffing agency where you work.

Speaker speaker\_1: Uh, U15 Retainer.

Speaker speaker\_0: No, where you applied.

Speaker speaker\_1: Uh, yeah, uh, uh, I think my pay stub that I saw the VIP Classic DNP. So what does that mean?

Speaker speaker\_0: Where, what, I, I need to know the name of the staffing agency where you work.

Speaker speaker\_1: Oh. Oh, oh, my department or my company I work for?

Speaker speaker\_0: No, the n- the agency where you-

Speaker speaker 1: Oh, WSI.

Speaker speaker\_0: ... where you, uh...

Speaker speaker\_1: Yeah, WSI.

Speaker speaker 0: No, where you applied.

Speaker speaker\_1: I'm not applying.

Speaker speaker\_0: Do, do you work for a staffing agency?

Speaker speaker\_1: Uh, no. Uh, WSI. I'm a temporary staff.

Speaker speaker\_0: What's the name-

Speaker speaker\_1: Uh-

Speaker speaker 0: ... of the temporary agency?

Speaker speaker 1: WSI.

Speaker speaker\_0: WSA?

Speaker speaker\_1: WSI.

Speaker speaker\_0: Okay, is that WorkSmart or Workforce Strategies?

Speaker speaker\_1: Uh, uh, who, who, what is that? I, I don't get it.

Speaker speaker\_0: WSI, does that stand for WorkSmart or Workforce Strategies?

Speaker speaker\_1: Uh, I just know for temporary staff.

Speaker speaker\_0: But I need to know the name of the staffing agency. WSI, we have two companies that use that name.

Speaker speaker\_1: Oh, Staffing, WSI Staffing.

Speaker speaker\_0: Okay. I need you to give them a call and ask them if it's WorkSmart or if it's Workforce Strategies.

Speaker speaker\_1: Oh, that, that is, I, I don't know. I have to ask.

Speaker speaker\_0: Yes. When you... Um, give them a call and ask them and then give us a call back and we'll, we'll be able to help you, okay?

Speaker speaker\_1: Okay. Thanks. All right.

Speaker speaker\_0: You're welcome. Thank you for calling. Have a great day.

Speaker speaker\_2: Mm-hmm.

Speaker speaker\_3: So, you're 18 years old now?

Speaker speaker\_2: Yes.

Speaker speaker 3: And how long have you been doing this for?

Speaker speaker\_2: Um, about a year and a half now.

Speaker speaker\_3: A year and a half? So, so you've only been doing it for a year and a half?

Speaker speaker 2: Mm-hmm.

Speaker speaker\_3: You didn't start when you were 18?

Speaker speaker\_2: No.

Speaker speaker\_3: Okay. So, so you've been doing it longer than that?

Speaker speaker\_2: Yes.

Speaker speaker\_3: Were you always this good at it?

Speaker speaker 2: Yes.

Speaker speaker\_3: Did you... You got into this by accident or what?

Speaker speaker\_2: I started out with my friend. We were just kind of playing around, and then he wanted to try to post videos of himself having sex on the internet, and I just kind of joined in because I thought it was really funny. So then we kind of got into it, and then I realized how much fun it was, and I wanted to keep doing it.

Speaker speaker\_3: Got it. So, so you've been doing this for a year now?

Speaker speaker\_2: Yes.

Speaker speaker\_3: You've been getting paid for this?

Speaker speaker 2: Mm-hmm.

Speaker speaker\_3: How much are you making right now?

Speaker speaker\_2: Um, I don't know. I just got my first check today, so I don't really know yet. Um, but I think it's around like 500 or \$600.

Speaker speaker\_3: Wow. That's pretty good.

Speaker speaker\_2: Yeah.

Speaker speaker\_3: You know, I mean, I think that's great. Uh, so you were working with a company called OnlyFans. Is that how you say it?

Speaker speaker\_2: Yes.

Speaker speaker\_3: Okay. So they pay you monthly or quarterly?

Speaker speaker\_2: They pay me monthly.

Speaker speaker\_3: Okay. And what happens with the money? Is it just like a checking account?

Speaker speaker\_2: Yeah, they send it to me every month.

Speaker speaker\_3: Got it. And do you get to keep 100% of it?

Speaker speaker\_2: 100% of it.

Speaker speaker\_3: Wow. That's great. Yeah. So tell me about your life right now. Uh, where are you living? What, what do you do for work?

Speaker speaker\_2: So I live with my boyfriend. He's 19. He goes to school. Um, we both go to college. We're both students.

Speaker speaker\_3: Got it. Got it. And what do you do for work?

Speaker speaker\_2: I'm a personal trainer.

Speaker speaker\_3: Oh, okay.

Speaker speaker\_2: Yeah.

Speaker speaker\_3: Nice. So, so you've been working out for a little while?

Speaker speaker\_2: Yeah.

Speaker speaker\_3: How long have you been working out?

Speaker speaker\_2: Um, for about five years now.

Speaker speaker\_3: Five years. And what's your goal? Like, where do you want to get to?

Speaker speaker\_2: My goal is to get in shape, uh, before I graduate from high school.

Speaker speaker\_3: Got it. Got it. And do you have a goal of, like, going to college or...

Speaker speaker\_2: No.

Speaker speaker\_3: No?

Speaker speaker\_2: No.

Speaker speaker\_3: Okay. So you're not worried about like, "Oh, if I can't work out, then I can't go to college."

Speaker speaker\_2: No.

Speaker speaker\_3: Right. So you're not worried about that?

Speaker speaker\_2: No, not at all.

Speaker speaker\_3: Good. Good. So you're happy where you are right now?

Speaker speaker\_2: Yeah.

Speaker speaker\_3: You've got a good life.

Speaker speaker\_2: Yeah.

Speaker speaker\_3: You're not stressed about anything?

Speaker speaker\_2: No.

Speaker speaker\_3: You're not worried about like, "Oh, if I can't work out, then I can't go to college."

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Speaker speaker\_2: Nope.

Speaker speaker\_3: Right. So you're not worried about that?

Speaker speaker 2: Nope.

Speaker speaker\_3: Good. Good. So you're happy where you are right now?

Speaker speaker\_2: Yeah.

Speaker speaker\_3: You're not stressed about anything?

Speaker speaker\_2: Nope.

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