

Transcript: Pearl

Rojas-5516150189277184-5684770269773824

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hi, with Mr. Jones, please? Yes, ma'am. Hi, my name is Pearl calling from Benefits Card in behalf of your staffing agency WorkSmart. Yes. Before I continue, I do have to advise the call is being recorded for quality and security purposes. We, um, spoke yesterday about enrolling you in coverage and had an eligibility review performed. They did get back to me and let me know that you are eligible to enroll in coverage. So I was just wondering if you wanted to go ahead and do that today. Yes. Okay. Do you know what you're wanting to enroll in? Um, no. They said they were gonna send a, a pamphlet, uh, to my house. Okay. Good. Let me see, one second. So yesterday I sent you an email with the benefit guide. Okay. I'll have to look at it. So it should be in there now. All right. Okay. You, you have 30 days from the 22nd of, of November to enroll. Okay? All right. And you're just going to call back at this number. All right. All righty. Thank you so much for attending my call. You have a great day. You too.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hi, with Mr. Jones, please?

Speaker speaker_2: Yes, ma'am.

Speaker speaker_1: Hi, my name is Pearl calling from Benefits Card in behalf of your staffing agency WorkSmart.

Speaker speaker_2: Yes.

Speaker speaker_1: Before I continue, I do have to advise the call is being recorded for quality and security purposes. We, um, spoke yesterday about enrolling you in coverage and had an eligibility review performed. They did get back to me and let me know that you are eligible to enroll in coverage. So I was just wondering if you wanted to go ahead and do that today.

Speaker speaker_2: Yes.

Speaker speaker_1: Okay. Do you know what you're wanting to enroll in?

Speaker speaker_2: Um, no. They said they were gonna send a, a pamphlet, uh, to my house.

Speaker speaker_1: Okay. Good. Let me see, one second. So yesterday I sent you an email with the benefit guide.

Speaker speaker_2: Okay. I'll have to look at it.

Speaker speaker_1: So it should be in there now.

Speaker speaker_2: All right.

Speaker speaker_1: Okay. You, you have 30 days from the 22nd of, of November to enroll. Okay?

Speaker speaker_2: All right.

Speaker speaker_1: And you're just going to call back at this number.

Speaker speaker_2: All right.

Speaker speaker_1: All righty. Thank you so much for attending my call. You have a great day.

Speaker speaker_2: You too.