

## **Transcript: Pearl**

**Rojas-5505161456730112-4807944601288704**

### **Full Transcript**

... being forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hi, good afternoon. This call is for Mr. Bootleg. My name is Pearl calling from Benefits in a Card, calling on behalf of your staffing agency, MAU. We are processing healthcare enrollment forms today, and your form you chose two medical plans that can't be chosen together. So we're just calling to see which plan you're wanting to enroll in. At the moment, you'll be enrolled in the lower-priced one of the two. You do have 30 days from the date of your first paycheck to make any changes you need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856. And any agent you speak to will be able to help you with this enrollment process. Thank you and have a great day.

### **Conversation Format**

Speaker speaker\_0: ... being forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_1: Hi, good afternoon. This call is for Mr. Bootleg. My name is Pearl calling from Benefits in a Card, calling on behalf of your staffing agency, MAU. We are processing healthcare enrollment forms today, and your form you chose two medical plans that can't be chosen together. So we're just calling to see which plan you're wanting to enroll in. At the moment, you'll be enrolled in the lower-priced one of the two. You do have 30 days from the date of your first paycheck to make any changes you need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856. And any agent you speak to will be able to help you with this enrollment process. Thank you and have a great day.