

Transcript: Pearl

Rojas-5496593357684736-5059864440029184

Full Transcript

Your call may be monitored. The subscriber you are trying to reach is not available. Please leave your message after the tone. Hi, good afternoon. This call is for Mr. Neil. My name is Pearl calling from Benefits in a Card, calling on behalf of your staff at UCBGSF. We're processing healthcare enrollment forms, and on your form you chose coverage for employee plus family, but we did not receive any dependent information. At this moment, you'll be enrolled in employee-only coverage. You do have 30 days from the date of your first paycheck to add your family back on, providing the information we need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856. And any agent you speak with will be able to help you with this enrollment process. Thank you and have a great day.

Conversation Format

Speaker speaker_0: Your call may be monitored. The subscriber you are trying to reach is not available. Please leave your message after the tone.

Speaker speaker_1: Hi, good afternoon. This call is for Mr. Neil. My name is Pearl calling from Benefits in a Card, calling on behalf of your staff at UCBGSF. We're processing healthcare enrollment forms, and on your form you chose coverage for employee plus family, but we did not receive any dependent information. At this moment, you'll be enrolled in employee-only coverage. You do have 30 days from the date of your first paycheck to add your family back on, providing the information we need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856. And any agent you speak with will be able to help you with this enrollment process. Thank you and have a great day.