

## **Transcript: Pearl**

**Rojas-5488425214066688-4601767736295424**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 579-7177. Good afternoon-- good morning. This call is from Mr. Pinkston. My name is Pearl calling for benefits and a card, calling on behalf of your staff agency, BGSS. We are processing healthcare enrollment forms this morning, and your form... you chose coverage, but then you chose no coverage or choose not to participate. So we're just calling to confirm whether you needed coverage or not. At the moment, your coverage will be declined. You do have 30 days from the date of you... that you receive your first paycheck to enroll and make any changes. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time. Did I get it already?

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 579-7177.

Speaker speaker\_1: Good afternoon-- good morning. This call is from Mr. Pinkston. My name is Pearl calling for benefits and a card, calling on behalf of your staff agency, BGSS. We are processing healthcare enrollment forms this morning, and your form... you chose coverage, but then you chose no coverage or choose not to participate. So we're just calling to confirm whether you needed coverage or not. At the moment, your coverage will be declined. You do have 30 days from the date of you... that you receive your first paycheck to enroll and make any changes. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time. Did I get it already?