

Transcript: Pearl

Rojas-5480656773758976-5135864214765568

Full Transcript

Your call may be monitored or recorded for quality control purposes. Please leave your message for... Can I connect with Mr. Alexander, please? Good afternoon. This call is for Mr. Alexander. My name is Pearl calling from Benefits in a Card, calling on behalf of your staffing agency at MNU. We are processing healthcare enrollment forms and on your form you chose the MEC's, uh, Stay Healthy plan for employee plus family, but we did not receive any dependent information. So we're just calling to confirm whether that coverage was for just yourself or you and your family. At the moment, your coverage will be placed to employee only. You do have 30 days from the date of your first paycheck to make any changes and add your family back on. Providing the information we need, you can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856, and any agent you speak to will be able to help you with this enrollment process. Thank you and have a great day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality control purposes.

Speaker speaker_1: Please leave your message for...

Speaker speaker_2: Can I connect with Mr. Alexander, please? Good afternoon. This call is for Mr. Alexander. My name is Pearl calling from Benefits in a Card, calling on behalf of your staffing agency at MNU. We are processing healthcare enrollment forms and on your form you chose the MEC's, uh, Stay Healthy plan for employee plus family, but we did not receive any dependent information. So we're just calling to confirm whether that coverage was for just yourself or you and your family. At the moment, your coverage will be placed to employee only. You do have 30 days from the date of your first paycheck to make any changes and add your family back on. Providing the information we need, you can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856, and any agent you speak to will be able to help you with this enrollment process. Thank you and have a great day.