

Transcript: Pearl

Rojas-5463341126696960-5597408564396032

Full Transcript

Hi, good afternoon. Thank you for calling Benefit Center Card. My name is Pearl. Who would I like just speaking with? Eric B. And how can I assist you? Um, I want to know when will I will, when will I, will be receiving my benefit card? When I call- So you'll receive it at th-... You'll receive it at the end of the week after the first deduction. Okay. So that's like next week? Have you seen the deduction on your check already? Yes. Um, they already took it out of my check. Okay. Um, so you should receive it by the end of next week. Okay. Thank you. You have any other questions? That's it. No problem. Thank you so much for calling. You have a great day. Oh, I have another question. Uh-huh. I have a question. Um, is that like the eye care, the health and dental? So the dental and vision will go to your residence, and then if you chose a medical plan, it will go to your email. Okay, 'cause I've been checking my emails and I haven't, um, seen nothing yet. Yeah. Yep, so you'll receive it, that one as well, the end of next week. Okay. Thank you. No problem. Thank you for calling. You have a great day. You too.

Conversation Format

Speaker speaker_0: Hi, good afternoon. Thank you for calling Benefit Center Card. My name is Pearl. Who would I like just speaking with?

Speaker speaker_1: Eric B.

Speaker speaker_0: And how can I assist you?

Speaker speaker_1: Um, I want to know when will I will, when will I, will be receiving my benefit card? When I call-

Speaker speaker_0: So you'll receive it at th-... You'll receive it at the end of the week after the first deduction.

Speaker speaker_1: Okay. So that's like next week?

Speaker speaker_0: Have you seen the deduction on your check already?

Speaker speaker_1: Yes. Um, they already took it out of my check.

Speaker speaker_0: Okay. Um, so you should receive it by the end of next week.

Speaker speaker_1: Okay. Thank you.

Speaker speaker_0: You have any other questions?

Speaker speaker_1: That's it.

Speaker speaker_0: No problem. Thank you so much for calling. You have a great day.

Speaker speaker_1: Oh, I have another question.

Speaker speaker_0: Uh-huh.

Speaker speaker_1: I have a question. Um, is that like the eye care, the health and dental?

Speaker speaker_0: So the dental and vision will go to your residence, and then if you chose a medical plan, it will go to your email.

Speaker speaker_1: Okay, 'cause I've been checking my emails and I haven't, um, seen nothing yet. Yeah.

Speaker speaker_0: Yep, so you'll receive it, that one as well, the end of next week.

Speaker speaker_1: Okay. Thank you.

Speaker speaker_0: No problem. Thank you for calling. You have a great day.

Speaker speaker_1: You too.