Transcript: Pearl

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Full Transcript

... forwarded to an- Your call may be monitored or recorded for quality assurance purposes. Nathan Widney. ... is not available. At the tone, please record your message. When you have finished recording, you may hang up or press one for more options. Good afternoon. My name is Pearl calling from Benefits and a Card, calling on behalf of your staffing agency, MAU. We are processing healthcare enrollment forms and on your form you chose a couple different plans that can't be chosen together. So we're just calling to confirm which plans you're wanting to enroll in. At the moment, you'll be enrolled in the lower priced two of the four. You do have 30 days from the date of the first paycheck to make any changes you need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856 and an agent you speak to will be able to help you with this enrollment process. Thank you and have a great day.

Conversation Format

Speaker speaker_0: ... forwarded to an-

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_2: Nathan Widney.

Speaker speaker_0: ... is not available. At the tone, please record your message. When you have finished recording, you may hang up or press one for more options.

Speaker speaker_3: Good afternoon. My name is Pearl calling from Benefits and a Card, calling on behalf of your staffing agency, MAU. We are processing healthcare enrollment forms and on your form you chose a couple different plans that can't be chosen together. So we're just calling to confirm which plans you're wanting to enroll in. At the moment, you'll be enrolled in the lower priced two of the four. You do have 30 days from the date of the first paycheck to make any changes you need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856 and an agent you speak to will be able to help you with this enrollment process. Thank you and have a great day.