

Transcript: Pearl

Rojas-5444144905273344-5109515371364352

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Good morning. Thank you for calling Benefits and a Card. My name is Pearl. Who do I have the pleasure of speaking with? The Marquis Alexander. And how can I assist you? Uh, I was trying to see like, uh, who's, uh, who all, who's on my network for the, uh, the vision. Wait, have you received your vision card? No, I haven't. Okay. I can provide you with a phone number that you can call, um, and they'll be able to give you that information, okay? Okay. Let me know when you're ready. I'm ready. 800. Uh-huh. 615. 615. 1883. 1883. Thank you. No problem. Thank you so much for calling. You have a great day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Good morning. Thank you for calling Benefits and a Card. My name is Pearl. Who do I have the pleasure of speaking with?

Speaker speaker_2: The Marquis Alexander.

Speaker speaker_1: And how can I assist you?

Speaker speaker_2: Uh, I was trying to see like, uh, who's, uh, who all, who's on my network for the, uh, the vision.

Speaker speaker_1: Wait, have you received your vision card?

Speaker speaker_2: No, I haven't.

Speaker speaker_1: Okay. I can provide you with a phone number that you can call, um, and they'll be able to give you that information, okay?

Speaker speaker_2: Okay.

Speaker speaker_1: Let me know when you're ready.

Speaker speaker_2: I'm ready.

Speaker speaker_1: 800.

Speaker speaker_2: Uh-huh.

Speaker speaker_1: 615.

Speaker speaker_2: 615.

Speaker speaker_1: 1883.

Speaker speaker_2: 1883. Thank you.

Speaker speaker_1: No problem. Thank you so much for calling. You have a great day.