

Transcript: Pearl

Rojas-5442678118891520-5002109251960832

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hi, good afternoon. Thank you for calling Benefit in a Card. My name is Pearl. Who did I have the pleasure of speaking with? Yeah, my name is Bryant Atkins. Mm. And how can I assist you? Yeah, and I, uh, I work for Surge, and I was, I was trying to like tell, uh, get, get my, get myself off their insurance. Okay. And what are the last four digits of your social? 5751. All righty. Yeah. I got Alabeta. I, I thought I put that on there. Okay. And can you confirm your address and date of birth, please? Yes. Uh, 7200, uh, Manor Road, Apartment 56, Columbus, Georgia. Oh, and, you said what now? My, my date of birth? Yes, sir. Oh, 3/12/76. All righty. And I have your phone number as a 706-573-2633. Yeah. That's right. And have you emailed your address as bryantatkins01@gmail.com? Yes. Okay. And you said you wanted to cancel, correct? Yes, ma'am. Okay. So, cancellations take one to two weeks to process, so it's possible you see one or two more deductions, but at most, it'd be two. Oh, wow. Oh, okay. Some log has a-come up. All righty. Thank you so much for calling. You have a great day. All right. You too. Thanks. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hi, good afternoon. Thank you for calling Benefit in a Card. My name is Pearl. Who did I have the pleasure of speaking with?

Speaker speaker_2: Yeah, my name is Bryant Atkins.

Speaker speaker_1: Mm. And how can I assist you?

Speaker speaker_2: Yeah, and I, uh, I work for Surge, and I was, I was trying to like tell, uh, get, get my, get myself off their insurance.

Speaker speaker_1: Okay. And what are the last four digits of your social?

Speaker speaker_2: 5751.

Speaker speaker_1: All righty.

Speaker speaker_2: Yeah. I got Alabeta. I, I thought I put that on there.

Speaker speaker_1: Okay. And can you confirm your address and date of birth, please?

Speaker speaker_2: Yes. Uh, 7200, uh, Manor Road, Apartment 56, Columbus, Georgia. Oh, and, you said what now? My, my date of birth?

Speaker speaker_1: Yes, sir.

Speaker speaker_2: Oh, 3/12/76.

Speaker speaker_1: All righty. And I have your phone number as a 706-573-2633.

Speaker speaker_2: Yeah. That's right.

Speaker speaker_1: And have you emailed your address as bryantatkins01@gmail.com?

Speaker speaker_2: Yes.

Speaker speaker_1: Okay. And you said you wanted to cancel, correct?

Speaker speaker_2: Yes, ma'am.

Speaker speaker_1: Okay. So, cancellations take one to two weeks to process, so it's possible you see one or two more deductions, but at most, it'd be two.

Speaker speaker_2: Oh, wow. Oh, okay. Some log has a-come up.

Speaker speaker_1: All righty. Thank you so much for calling. You have a great day.

Speaker speaker_2: All right. You too. Thanks.

Speaker speaker_1: Bye-bye.