

Transcript: Pearl

Rojas-5442324715061248-4679229923180544

Full Transcript

Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl you're speaking with. Um, I am, um, Romero Placido speaking. Okay. Um, the... Yeah, the reason I was, um, calling was because, um, I received a paper stating that, um, shows that I'm g- um, um, you know, I'm getting health and health insurance and coverage. Uh, I just wanted to know maybe if you guys could provide me with the name of the insurance. Okay. What's the name of the staff agency you work for? Uh, the staff agency will be Partner Personnel. Okay, and the last four digits of your Social? 1801. Okay, so... Okay, and if you can verify your address and date of birth? Of course, um, 11205 Birch Street, Apartment C, Leland, California 90262. My date of birth is October 8th, 1991. Okay, and I have your phone number as 562-632-7022. 22, yes, correct. And I have your email address as mr.placidor91@gmail.com. Yes, that is correct. All righty. So, at the moment you're not currently enrolled in any coverage, um, and I don't- Okay. ... have anything... I don't have any pending enrollment either, but Partners Personnel does have a second, um, healthcare administrator. So I can transfer you over to them and see if you have any coverage with them. Okay, that would be perfect. Okay. All righty, bear with me one moment while I get you transferred over. No prob.

Conversation Format

Speaker speaker_0: Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl you're speaking with.

Speaker speaker_1: Um, I am, um, Romero Placido speaking.

Speaker speaker_0: Okay.

Speaker speaker_1: Um, the... Yeah, the reason I was, um, calling was because, um, I received a paper stating that, um, shows that I'm g- um, um, you know, I'm getting health and health insurance and coverage. Uh, I just wanted to know maybe if you guys could provide me with the name of the insurance.

Speaker speaker_0: Okay. What's the name of the staff agency you work for?

Speaker speaker_1: Uh, the staff agency will be Partner Personnel.

Speaker speaker_0: Okay, and the last four digits of your Social?

Speaker speaker_1: 1801.

Speaker speaker_0: Okay, so... Okay, and if you can verify your address and date of birth?

Speaker speaker_1: Of course, um, 11205 Birch Street, Apartment C, Leland, California 90262. My date of birth is October 8th, 1991.

Speaker speaker_0: Okay, and I have your phone number as 562-632-7022.

Speaker speaker_1: 22, yes, correct.

Speaker speaker_0: And I have your email address as mr.placidor91@gmail.com.

Speaker speaker_1: Yes, that is correct.

Speaker speaker_0: All righty. So, at the moment you're not currently enrolled in any coverage, um, and I don't-

Speaker speaker_1: Okay.

Speaker speaker_0: ... have anything... I don't have any pending enrollment either, but Partners Personnel does have a second, um, healthcare administrator. So I can transfer you over to them and see if you have any coverage with them.

Speaker speaker_1: Okay, that would be perfect.

Speaker speaker_0: Okay. All righty, bear with me one moment while I get you transferred over.

Speaker speaker_1: No prob.