

Transcript: Pearl

Rojas-5439985304649728-5605767401619456

Full Transcript

Hi. Good morning. Thank you for calling Benefits In A Card. My name is Pearl..... speaking with? Uh, this is Jasper Burge. And may I place your queue? Uh, I was signed up for insurance through my AGP that I do not need because I'm already covered. Okay. What's the name of the agency you work for? Uh, I work through Integriti Trade Services. And the last four digits of your social? What did you say? The last four digits of your social. 2081. Repeat your name for me? Jasper Burge. Okay. And if you can confirm your address and date of birth? March 27th, 2005. And your address? 21520 Drive... And the city and state? Charlestown, Indiana. And your phone number is 502-885-3384? Yes. That's correct. And have you emailed j.burge_19@outlook.com? Yes. That's correct. Okay. And you said you wanted to cancel your coverage today, correct? Yes. All righty. Cancelations take one to three days to process, so it's possible you'll see one or two more deductions, but at most it'd be two. Do you have any questions? Uh, is there any chance that the money's been, that's been taken out will be refunded to me? Unfortunately, not. All right. Uh, thank you. No problem, please. Thanks so much for calling. You have a great day. You, too.

Conversation Format

Speaker speaker_0: Hi. Good morning. Thank you for calling Benefits In A Card. My name is Pearl..... speaking with?

Speaker speaker_1: Uh, this is Jasper Burge.

Speaker speaker_0: And may I place your queue?

Speaker speaker_1: Uh, I was signed up for insurance through my AGP that I do not need because I'm already covered.

Speaker speaker_0: Okay. What's the name of the agency you work for?

Speaker speaker_1: Uh, I work through Integriti Trade Services.

Speaker speaker_0: And the last four digits of your social?

Speaker speaker_1: What did you say?

Speaker speaker_0: The last four digits of your social.

Speaker speaker_1: 2081.

Speaker speaker_0: Repeat your name for me?

Speaker speaker_1: Jasper Burge.

Speaker speaker_0: Okay. And if you can confirm your address and date of birth?

Speaker speaker_1: March 27th, 2005.

Speaker speaker_0: And your address?

Speaker speaker_1: 21520 Drive...

Speaker speaker_0: And the city and state?

Speaker speaker_1: Charlestown, Indiana.

Speaker speaker_0: And your phone number is 502-885-3384?

Speaker speaker_1: Yes. That's correct.

Speaker speaker_0: And have you emailed j.burge_19@outlook.com?

Speaker speaker_1: Yes. That's correct.

Speaker speaker_0: Okay. And you said you wanted to cancel your coverage today, correct?

Speaker speaker_1: Yes.

Speaker speaker_0: All righty. Cancelations take one to three days to process, so it's possible you'll see one or two more deductions, but at most it'd be two. Do you have any questions?

Speaker speaker_1: Uh, is there any chance that the money's been, that's been taken out will be refunded to me?

Speaker speaker_0: Unfortunately, not.

Speaker speaker_1: All right. Uh, thank you.

Speaker speaker_0: No problem, please. Thanks so much for calling. You have a great day.

Speaker speaker_1: You, too.