

Transcript: Pearl

Rojas-5424093074866176-5645600778665984

Full Transcript

Hi. Good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. So may I please know who you are? My na- , my name is Wanda Winner and I'm calling to opt out. All righty. And what's the name of the company that you, that you work for? Serge Staffing. And the last, and the last four digits of your social? 5438. All righty. See, and how long have you been working with Serge? Uh, today is my fourth day. Okay. Your, let's see here. And if you can verify your address and date of birth, please? Yes. It's 29 Franklin Street, Apartment 4, Tiffin, Ohio 44883. And my date of birth is 12/6/63. All righty. And I have your phone number as 419-934-1649. Yes. And you wanted to decline coverage, correct? Yes. Correct. Okay. All right. I went ahead and got, I went ahead and had you auto, uh, opted out. Is there anything else I can assist you with? Uh, I'm sorry, what'd you say? Um, I went ahead and got, had you opted out. Is there anything else I can assist you with today? Oh, no. Thank you very much. You have a great night. You as well. Okay. Bye.

Conversation Format

Speaker speaker_0: Hi. Good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. So may I please know who you are?

Speaker speaker_1: My na- , my name is Wanda Winner and I'm calling to opt out.

Speaker speaker_0: All righty. And what's the name of the company that you, that you work for?

Speaker speaker_1: Serge Staffing.

Speaker speaker_0: And the last, and the last four digits of your social?

Speaker speaker_1: 5438.

Speaker speaker_0: All righty. See, and how long have you been working with Serge?

Speaker speaker_1: Uh, today is my fourth day.

Speaker speaker_0: Okay. Your, let's see here. And if you can verify your address and date of birth, please?

Speaker speaker_1: Yes. It's 29 Franklin Street, Apartment 4, Tiffin, Ohio 44883. And my date of birth is 12/6/63.

Speaker speaker_0: All righty. And I have your phone number as 419-934-1649.

Speaker speaker_1: Yes.

Speaker speaker_0: And you wanted to decline coverage, correct?

Speaker speaker_1: Yes. Correct.

Speaker speaker_0: Okay. All right. I went ahead and got, I went ahead and had you auto, uh, opted out. Is there anything else I can assist you with?

Speaker speaker_1: Uh, I'm sorry, what'd you say?

Speaker speaker_0: Um, I went ahead and got, had you opted out. Is there anything else I can assist you with today?

Speaker speaker_1: Oh, no. Thank you very much. You have a great night.

Speaker speaker_0: You as well.

Speaker speaker_1: Okay. Bye.