

Transcript: Pearl

Rojas-5404100029530112-6727309861535744

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hi, good afternoon. Thank you for calling Benefits in a Card. My name, name is Earl. Who am I speaking with? Uh, Christian Haddox. I'm still being taxed for the, the insurance, and I've called this number before to stop it, but it's still taxing me. Okay, what's the name of the staff agencies you work for? Serge and Christian Haddox. Okay. And what are the last four digits of your social? I don't have 'em with me. I don't have it right now. Is it on your thing? Uh- On your text sub? It should be on your text sub, yes. Yeah. 1839. 1839. All right, bear with me one moment. Okay. Now, if you can just confirm your address and date of birth for me. 3040 US Highway 62 Southwest and April 21st, 2006. Okay, and have your phone number as 740-463-9278. What? Your phone number as 740-463-9278. Yes. And have you emailed us- 640-463? Yep. Uh, 740-463. No, it's- Okay, okay. Yeah, yeah, yeah. And have you emailed us at christianhaddox36@gmail.com? Yep. Okay. So I have that you actually declined coverage on the fourth of this month. Um- Yeah. Um, we haven't received any deductions. What does it say next to the deduction? So it's saying eMed \$27. That is a state deduction. State? Yes. So what is hers? So what would your tax be called? It would say, it would say either BIC Medical or the name of the plan, which for Serge I believe there's VIP plans. Give me one second. Um, or it would say like VIP Standard, it would say, um, IMA Vision, IMA Dental, something, um, those kind of things. It would actually have the name of the plan. So it says eMedil, Medical. Okay, she said that the state tax apparently. So what's the name of yours? She said it was... What was it again? Sorry. It would usually say BIC, um, BIC Med, uh, VIP. No, it would say either IMA V- uh, IMA Vision, IMA Dental. Um, something I- uh, like that. It would actually have the name of the plan. Okay, okay. Thank you. No problem. Thank you so much for calling. You have a great day. You too.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes. Hi, good afternoon. Thank you for calling Benefits in a Card. My name, name is Earl. Who am I speaking with?

Speaker speaker_1: Uh, Christian Haddox. I'm still being taxed for the, the insurance, and I've called this number before to stop it, but it's still taxing me.

Speaker speaker_0: Okay, what's the name of the staff agencies you work for?

Speaker speaker_1: Serge and Christian Haddox.

Speaker speaker_0: Okay. And what are the last four digits of your social?

Speaker speaker_2: I don't have 'em with me.

Speaker speaker_1: I don't have it right now.

Speaker speaker_2: Is it on your thing?

Speaker speaker_1: Uh-

Speaker speaker_2: On your text sub?

Speaker speaker_0: It should be on your text sub, yes.

Speaker speaker_1: Yeah.

Speaker speaker_2: 1839.

Speaker speaker_1: 1839.

Speaker speaker_0: All right, bear with me one moment.

Speaker speaker_2: Okay. Now, if you can just confirm your address and date of birth for me.

Speaker speaker_1: 3040 US Highway 62 Southwest and April 21st, 2006.

Speaker speaker_0: Okay, and have your phone number as 740-463-9278.

Speaker speaker_1: What?

Speaker speaker_0: Your phone number as 740-463-9278.

Speaker speaker_1: Yes.

Speaker speaker_0: And have you emailed us-

Speaker speaker_1: 640-463?

Speaker speaker_0: Yep. Uh, 740-463.

Speaker speaker_1: No, it's- Okay, okay. Yeah, yeah, yeah.

Speaker speaker_0: And have you emailed us at christianhaddox36@gmail.com?

Speaker speaker_1: Yep.

Speaker speaker_0: Okay. So I have that you actually declined coverage on the fourth of this month. Um-

Speaker speaker_1: Yeah.

Speaker speaker_0: Um, we haven't received any deductions. What does it say next to the deduction?

Speaker speaker_1: So it's saying eMed \$27.

Speaker speaker_0: That is a state deduction.

Speaker speaker_1: State?

Speaker speaker_0: Yes.

Speaker speaker_2: So what is hers?

Speaker speaker_1: So what would your tax be called?

Speaker speaker_0: It would say, it would say either BIC Medical or the name of the plan, which for Serge I believe there's VIP plans. Give me one second. Um, or it would say like VIP Standard, it would say, um, IMA Vision, IMA Dental, something, um, those kind of things. It would actually have the name of the plan.

Speaker speaker_2: So it says eMedil, Medical.

Speaker speaker_1: Okay, she said that the state tax apparently.

Speaker speaker_2: So what's the name of yours?

Speaker speaker_1: She said it was... What was it again? Sorry.

Speaker speaker_0: It would usually say BIC, um, BIC Med, uh, VIP. No, it would say either IMA V- uh, IMA Vision, IMA Dental. Um, something I- uh, like that. It would actually have the name of the plan.

Speaker speaker_1: Okay, okay. Thank you.

Speaker speaker_0: No problem. Thank you so much for calling. You have a great day.

Speaker speaker_1: You too.