

Transcript: Pearl

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Full Transcript

Hi. Good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Who does he have the pleasure of speaking with? Uh, this is Jason Morgan. And how can I assist you? I was wanting to set up my, my benefits actually. Okay. What's the name of the staff agency you work for? Uh, Mega Force. And the last four digits of your Social? Four, seven, nine, two. Okay. And if you can verify your address and date of birth? What and date of birth? Address. Oh. It's 9005 Wagon Trail, Lincolnton, North Carolina. And my date of birth is March 7th, 1975. All righty. And I have your phone number as 704-853-9791. Correct. And I have your email address as jmorgan569@yahoo.com. Correct. All righty. And you still are eligible to enroll in coverage. Do you know what you're wanting to enroll in today? Yes. I was just gonna do the, uh, the MEC Tel RX with the Ensure Plus added. Okay. And the Ensure Plus Basic or Enhanced? Just Basic. Basic. Okay. Anything else? The critical illness and vision. And all for just yourself? Yes. That is correct. Okay. So that brings your weekly deductions to \$35.55. Correct. Okay. It will take one to three weeks for the staff agency to start making deductions. Once they do, the following Monday you're active, and then later that week you'll receive your vision and preventative health cards in the mail, and your medical will go to your email. Okay. So it'll be a couple of weeks before anything is active, correct? Correct. Okay. Um- All right. Well, I'll certainly... Go ahead. No, you're fine. I was just thinking. Nope, we're good. What's that? I said I was just, um, making sure I didn't miss anything, but we're good to go if you have no other questions. Thank you so much for calling. All right. Thank you.

Conversation Format

Speaker speaker_0: Hi. Good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Who does he have the pleasure of speaking with?

Speaker speaker_1: Uh, this is Jason Morgan.

Speaker speaker_0: And how can I assist you?

Speaker speaker_1: I was wanting to set up my, my benefits actually.

Speaker speaker_0: Okay. What's the name of the staff agency you work for?

Speaker speaker_1: Uh, Mega Force.

Speaker speaker_0: And the last four digits of your Social?

Speaker speaker_1: Four, seven, nine, two.

Speaker speaker_0: Okay. And if you can verify your address and date of birth?

Speaker speaker_1: What and date of birth?

Speaker speaker_0: Address.

Speaker speaker_1: Oh. It's 9005 Wagon Trail, Lincolnton, North Carolina. And my date of birth is March 7th, 1975.

Speaker speaker_0: All righty. And I have your phone number as 704-853-9791.

Speaker speaker_1: Correct.

Speaker speaker_0: And I have your email address as jmorgan569@yahoo.com.

Speaker speaker_1: Correct.

Speaker speaker_0: All righty. And you still are eligible to enroll in coverage. Do you know what you're wanting to enroll in today?

Speaker speaker_1: Yes. I was just gonna do the, uh, the MEC Tel RX with the Ensure Plus added.

Speaker speaker_0: Okay. And the Ensure Plus Basic or Enhanced?

Speaker speaker_1: Just Basic.

Speaker speaker_0: Basic. Okay. Anything else?

Speaker speaker_1: The critical illness and vision.

Speaker speaker_0: And all for just yourself?

Speaker speaker_1: Yes. That is correct.

Speaker speaker_0: Okay. So that brings your weekly deductions to \$35.55.

Speaker speaker_1: Correct.

Speaker speaker_0: Okay. It will take one to three weeks for the staff agency to start making deductions. Once they do, the following Monday you're active, and then later that week you'll receive your vision and preventative health cards in the mail, and your medical will go to your email.

Speaker speaker_1: Okay. So it'll be a couple of weeks before anything is active, correct?

Speaker speaker_0: Correct.

Speaker speaker_1: Okay.

Speaker speaker_0: Um-

Speaker speaker_1: All right. Well, I'll certainly... Go ahead.

Speaker speaker_0: No, you're fine. I was just thinking. Nope, we're good.

Speaker speaker_1: What's that?

Speaker speaker_0: I said I was just, um, making sure I didn't miss anything, but we're good to go if you have no other questions. Thank you so much for calling.

Speaker speaker_1: All right. Thank you.