

Transcript: Pearl

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Full Transcript

Hi, good morning. Thank you for calling Benefits in a Card. My name is Pearl, who may I please speak to you as? Cayden King. And how can I assist you? Yes, I'm going through a surge now, and I went there yesterday and they told me to call, uh, your number to opt out of the insurance, 'cause I have my own insurance. Okay. And what is the last four digits of your Social? That will be 1209. All right. Give me one moment. Okay, so your information isn't in the system yet, so we can do one of two things. I can create you an account, um, but I will need your full Social, name, address, date of birth, phone number. And we can get you declined after that today or we can wait until Surge sends over the information. They do give you 30 days after receiving your first paycheck to decline. Choose however you prefer. Uh, we can go ahead and create the account today and opt out today. Okay. All righty. 'Cause I do know I start the job next Thursday. Okay. And what is your full Social? That will be 272111209. All righty. And you said your name is Cayden King? Yes. That will be C-A-Y-D-E-N K-I-N-G. All righty. And your address? That will be 210 Greenwood, all one word, Avenue, Mount Vernon, Ohio 43050. Okay. Your date of birth? November 12th, 2004. Your phone number? 360-523-4736. All righty. And just to confirm, we are opting, opting out today, correct? Yes. All righty. Well, then I got you opted out. Is there anything else I can assist you with? No, ma'am. Thank you so much for calling. You have a great day. You too.

Conversation Format

Speaker speaker_0: Hi, good morning. Thank you for calling Benefits in a Card. My name is Pearl, who may I please speak to you as?

Speaker speaker_1: Cayden King.

Speaker speaker_0: And how can I assist you?

Speaker speaker_1: Yes, I'm going through a surge now, and I went there yesterday and they told me to call, uh, your number to opt out of the insurance, 'cause I have my own insurance.

Speaker speaker_0: Okay. And what is the last four digits of your Social?

Speaker speaker_1: That will be 1209.

Speaker speaker_0: All right. Give me one moment. Okay, so your information isn't in the system yet, so we can do one of two things. I can create you an account, um, but I will need your full Social, name, address, date of birth, phone number. And we can get you declined

after that today or we can wait until Surge sends over the information. They do give you 30 days after receiving your first paycheck to decline. Choose however you prefer.

Speaker speaker_1: Uh, we can go ahead and create the account today and opt out today.

Speaker speaker_0: Okay. All righty.

Speaker speaker_1: 'Cause I do know I start the job next Thursday.

Speaker speaker_0: Okay. And what is your full Social?

Speaker speaker_1: That will be 272111209.

Speaker speaker_0: All righty. And you said your name is Cayden King?

Speaker speaker_1: Yes. That will be C-A-Y-D-E-N K-I-N-G.

Speaker speaker_0: All righty. And your address?

Speaker speaker_1: That will be 210 Greenwood, all one word, Avenue, Mount Vernon, Ohio 43050.

Speaker speaker_0: Okay. Your date of birth?

Speaker speaker_1: November 12th, 2004.

Speaker speaker_0: Your phone number?

Speaker speaker_1: 360-523-4736.

Speaker speaker_0: All righty. And just to confirm, we are opting, opting out today, correct?

Speaker speaker_1: Yes.

Speaker speaker_0: All righty. Well, then I got you opted out. Is there anything else I can assist you with?

Speaker speaker_1: No, ma'am.

Speaker speaker_0: Thank you so much for calling. You have a great day.

Speaker speaker_1: You too.