

Transcript: Pearl

Rojas-5357832611610624-4955700158840832

Full Transcript

Hi. Good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Who does and what are you speaking with? Uh, my name's Ryan Howard. I was employed- And how can I help- Oh, sorry. Uh-huh. You're fine. Go ahead. I was, I was employed by Surge about two weeks ago, maybe three. Um, I was calling just to make sure not to be enrolled in the medical program. I already get state health insurance. Okay. And what are the last four digits of your social? 3279. Oh. Yeah. My state health insurance, I don't have to sit there and pay anything into it, if you know what I mean. Bills are kinda- Yeah. That's- ... tight at the moment. No, uh, they definitely understand. What is your address and date of birth? 201 Miller Avenue, 1190. And what is the city and state? Mount Vernon, Ohio 43050. Okay. And I have your phone number as 330-231-6472? Yep. And I have your email address as R-, uh, rhoward407@gmail.com? Yep. And you said we're defining benefits today, correct? Yep. All righty. Well then now that you opted out, is there anything else you can do for us? Nope. That is all. Thank you so much for calling in. Have a great day. You too. Bye. Bye.

Conversation Format

Speaker speaker_0: Hi. Good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Who does and what are you speaking with?

Speaker speaker_1: Uh, my name's Ryan Howard. I was employed-

Speaker speaker_0: And how can I help-

Speaker speaker_1: Oh, sorry.

Speaker speaker_0: Uh-huh. You're fine. Go ahead.

Speaker speaker_1: I was, I was employed by Surge about two weeks ago, maybe three. Um, I was calling just to make sure not to be enrolled in the medical program. I already get state health insurance.

Speaker speaker_0: Okay. And what are the last four digits of your social?

Speaker speaker_1: 3279.

Speaker speaker_0: Oh.

Speaker speaker_1: Yeah. My state health insurance, I don't have to sit there and pay anything into it, if you know what I mean. Bills are kinda-

Speaker speaker_0: Yeah. That's-

Speaker speaker_1: ... tight at the moment.

Speaker speaker_0: No, uh, they definitely understand. What is your address and date of birth?

Speaker speaker_1: 201 Miller Avenue, 1190.

Speaker speaker_0: And what is the city and state?

Speaker speaker_1: Mount Vernon, Ohio 43050.

Speaker speaker_0: Okay. And I have your phone number as 330-231-6472?

Speaker speaker_1: Yep.

Speaker speaker_0: And I have your email address as R-, uh, rhoward407@gmail.com?

Speaker speaker_1: Yep.

Speaker speaker_0: And you said we're defining benefits today, correct?

Speaker speaker_1: Yep.

Speaker speaker_0: All righty. Well then now that you opted out, is there anything else you can do for us?

Speaker speaker_1: Nope. That is all.

Speaker speaker_0: Thank you so much for calling in. Have a great day.

Speaker speaker_1: You too.

Speaker speaker_0: Bye.

Speaker speaker_1: Bye.