

Transcript: Pearl

Rojas-5346311870791680-4746149314084864

Full Transcript

And for the voicemail- Your call may be monitored or recorded for quality assurance purposes. At the tone, please record your message. I- When you have finished recording, you may hang up. Hi, this call is for Mr. Pete. My name is Pearl calling from Benefits in a Card, calling on behalf of your staff, Community Hospitality Staffing Solutions. We are processing healthcare enrollment forms, and on your form, you left it completely blank. You didn't choose no coverage or choose not to participate either. So we're just calling to confirm whether you needed coverage or not. At this moment, your coverage will be declined. You do have 30 days from the date of your first paycheck to enroll and make any changes you need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856. And any agent you speak to will be able to help you with this enrollment process. Thank you, and have a great day.

Conversation Format

Speaker speaker_0: And for the voicemail-

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_0: At the tone, please record your message.

Speaker speaker_2: I-

Speaker speaker_0: When you have finished recording, you may hang up.

Speaker speaker_2: Hi, this call is for Mr. Pete. My name is Pearl calling from Benefits in a Card, calling on behalf of your staff, Community Hospitality Staffing Solutions. We are processing healthcare enrollment forms, and on your form, you left it completely blank. You didn't choose no coverage or choose not to participate either. So we're just calling to confirm whether you needed coverage or not. At this moment, your coverage will be declined. You do have 30 days from the date of your first paycheck to enroll and make any changes you need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856. And any agent you speak to will be able to help you with this enrollment process. Thank you, and have a great day.