

## **Transcript: Pearl**

**Rojas-5340231924924416-4599453799890944**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Hello, and good talk show everybody. Hi, good afternoon. Thank you for calling card. My name is Pearl. Who can I help assist you with? Um, you're speaking with Quentius Davis, and hey, how you doing? How can I assist you, Mr. Davis? Um, I just got a text from a number, and it says... Uh, an 864 number. It say, "Welcome to Par- Partner Personal. You have 30 days from your first paycheck to enroll in benefits." And he tells me to call, call this number for info. I was just trying to see what the means. Um, it is healthcare benefits. Partners Personal offers healthcare to their employees, like dental, medical, vision, short-term disability, stuff like that. Um, it depends... The price depends on how many plans you choose and who you want to cover, and it's something that they deduct from your check every week. Okay, but... So they, they, they already been doing it? No. They're reminding you that you have 30 days from the date of your first paycheck. Okay. Well, this how they mean? Yep. Okay, thank you. No problem. Have a great day. You too.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Hello, and good talk show everybody.

Speaker speaker\_2: Hi, good afternoon. Thank you for calling card. My name is Pearl. Who can I help assist you with?

Speaker speaker\_1: Um, you're speaking with Quentius Davis, and hey, how you doing?

Speaker speaker\_2: How can I assist you, Mr. Davis?

Speaker speaker\_1: Um, I just got a text from a number, and it says... Uh, an 864 number. It say, "Welcome to Par- Partner Personal. You have 30 days from your first paycheck to enroll in benefits." And he tells me to call, call this number for info. I was just trying to see what the means.

Speaker speaker\_2: Um, it is healthcare benefits. Partners Personal offers healthcare to their employees, like dental, medical, vision, short-term disability, stuff like that. Um, it depends... The price depends on how many plans you choose and who you want to cover, and it's something that they deduct from your check every week.

Speaker speaker\_1: Okay, but... So they, they, they already been doing it?

Speaker speaker\_2: No. They're reminding you that you have 30 days from the date of your first paycheck.

Speaker speaker\_1: Okay. Well, this how they mean?

Speaker speaker\_2: Yep.

Speaker speaker\_1: Okay, thank you.

Speaker speaker\_2: No problem. Have a great day.

Speaker speaker\_1: You too.