

Transcript: Pearl

Rojas-5332592001499136-5099821467385856

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Good afternoon. Thank you for calling Benefits and a Card. My name is Pearl. Who does it say that you're speaking with? Brittany. And how can I assist you, Miss Brittany? Um, yes, I just need to opt out of my insurance. All righty. What's the name of the staffing agency you work for? Work Smart. And the last four digits of your social? 0864. And if you can confirm your address and date of birth, please? 1150 Bear Creek Road, Lavonia, Georgia 30553. Date of birth is 7/2/85. All righty. And I have your email address as brittanyray72@gmail.com? Yes. And what is your phone number? 796-491-3947. All righty. So it looks like you're already enrolled but I can definitely get that canceled for you if you'd like. Okay. Cancellations take one to two weeks to process, so it's possible you see one or two deductions, but at most it'd be two. Okay. Do you have any questions? No, that's it. Thank you so much for calling. You have a great day. Thanks, you too.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Good afternoon. Thank you for calling Benefits and a Card. My name is Pearl. Who does it say that you're speaking with?

Speaker speaker_2: Brittany.

Speaker speaker_1: And how can I assist you, Miss Brittany?

Speaker speaker_2: Um, yes, I just need to opt out of my insurance.

Speaker speaker_1: All righty. What's the name of the staffing agency you work for?

Speaker speaker_2: Work Smart.

Speaker speaker_1: And the last four digits of your social?

Speaker speaker_2: 0864.

Speaker speaker_1: And if you can confirm your address and date of birth, please?

Speaker speaker_2: 1150 Bear Creek Road, Lavonia, Georgia 30553. Date of birth is 7/2/85.

Speaker speaker_1: All righty. And I have your email address as brittanyray72@gmail.com?

Speaker speaker_2: Yes.

Speaker speaker_1: And what is your phone number?

Speaker speaker_2: 796-491-3947.

Speaker speaker_1: All righty. So it looks like you're already enrolled but I can definitely get that canceled for you if you'd like.

Speaker speaker_2: Okay.

Speaker speaker_1: Cancellations take one to two weeks to process, so it's possible you see one or two deductions, but at most it'd be two.

Speaker speaker_2: Okay.

Speaker speaker_1: Do you have any questions?

Speaker speaker_2: No, that's it.

Speaker speaker_1: Thank you so much for calling. You have a great day.

Speaker speaker_2: Thanks, you too.