

Transcript: Pearl

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Good morning. Thank you for calling Benefits and a Card. My name is Pearl, who does ... speaking with? Hey, this is Adriana. Um, I'm with the Susan Sperry Agency. I was hoping to speak with Chris- uh, sorry, with Christina. I'm sorry. You said you're with the Susan Ferry Agency? Yes. Yes, ma'am. And you said your name is Adriana? Adriana, yes. Adriana. Her and I had a meeting, but, um, snow end up, ended up happening and I wasn't able to leave home and I called and then you guys, it said you guys were closed. And I was hoping to just reschedule our, our meeting that we had. Um, and I was hoping I could do that over the phone. Okay. What is a good contact number for you? It is 640-9804. All right. And if I miss her call, she can just leave me a voicemail and I'll try to give her a call back as soon as I can 'cause I'm gonna be on the road today. All righty. I'll definitely send your information over to her, um, and then she'll be in touch with you as soon as possible. Um, repeat the agency for me. You said, uh, Ferry, what Ferry Agency or ... the name? Susan. Susan. Susan, and then Sperry, like the shoe, Agency. Oh. Sperry Agency. And she should know who, um, who it is 'cause I actually came physically to the office and set the meeting up with her. Okay. No worries. I'll go ahead and get your information over to her and she'll be in touch as soon as possible. All righty. Thank you so much. Thank you so much for calling. You have a great day. Uh, you too. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Good morning. Thank you for calling Benefits and a Card. My name is Pearl, who does ... speaking with?

Speaker speaker_2: Hey, this is Adriana. Um, I'm with the Susan Sperry Agency. I was hoping to speak with Chris- uh, sorry, with Christina.

Speaker speaker_1: I'm sorry. You said you're with the Susan Ferry Agency?

Speaker speaker_2: Yes. Yes, ma'am.

Speaker speaker_1: And you said your name is Adriana?

Speaker speaker_2: Adriana, yes.

Speaker speaker_1: Adriana.

Speaker speaker_2: Her and I had a meeting, but, um, snow end up, ended up happening and I wasn't able to leave home and I called and then you guys, it said you guys were closed. And I was hoping to just reschedule our, our meeting that we had. Um, and I was hoping I could do that over the phone.

Speaker speaker_1: Okay. What is a good contact number for you?

Speaker speaker_2: It is 640-9804.

Speaker speaker_1: All right.

Speaker speaker_2: And if I miss her call, she can just leave me a voicemail and I'll try to give her a call back as soon as I can 'cause I'm gonna be on the road today.

Speaker speaker_1: All righty. I'll definitely send your information over to her, um, and then she'll be in touch with you as soon as possible. Um, repeat the agency for me. You said, uh, Ferry, what Ferry Agency or ... the name?

Speaker speaker_2: Susan.

Speaker speaker_1: Susan.

Speaker speaker_2: Susan, and then Sperry, like the shoe, Agency.

Speaker speaker_1: Oh. Sperry Agency.

Speaker speaker_2: And she should know who, um, who it is 'cause I actually came physically to the office and set the meeting up with her.

Speaker speaker_1: Okay. No worries. I'll go ahead and get your information over to her and she'll be in touch as soon as possible.

Speaker speaker_2: All righty. Thank you so much.

Speaker speaker_1: Thank you so much for calling. You have a great day.

Speaker speaker_2: Uh, you too. Bye-bye.